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Contract

Commissioning Debt Advice in England

Money and Pensions Service

F03: Contract award notice

Notice identifier: 2023/S 000-000206

Procurement identifier (OCID): ocds-h6vhtk-02c8fc

Published 4 January 2023, 4:40pm

Section I: Contracting authority

I.1) Name and addresses

Money and Pensions Service

120 Holborn

LONDON

EC1N 2TD

Email

commercial@maps.org.uk

Country

United Kingdom

Region code

UKI31 - Camden and City of London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://maps.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Commissioning Debt Advice in England

Reference number

21-39

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Delivery of free to customer regulated debt advice service in England.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £175,000,000

II.2) Description

II.2.1) Title

National Service

Lot No

1

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Delivery of free to customer national regulated debt advice services that are available to anyone in England.

The contract duration is three years with two optional extensions of 1 year each.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Two optional extensions of 1 year each

II.2) Description

II.2.1) Title

NOT AWARDED - Regional Services

Lot No

2

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Regional delivery of debt advice services - Lot not awarded and is subject to re-procurement

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Business Debt Advice Services

Lot No

3

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

The delivery of a free to customer regulated business debt advice service that will support problems with debts for which the individual is personally liable (regardless of the nature/purpose of these debts), to those who derive income from self-employment.

The contract duration is three years with two optional extensions of 1 year each.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Two optional extensions of 1 year each.

II.2) Description

II.2.1) Title

Debt Relief Order Administration Hub Contract

Lot No

4

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England

- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Delivery of a free to customer Debt Relief Order (DRO) administration service. This service is free to customers save for the DRO application fee.

The contract duration is three years with two optional extensions of 1 year each.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Two optional extensions of 1 year each.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-016778](#)

Section V. Award of contract

Contract No

21-39-1b

Lot No

1

Title

National Debt Advice Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 November 2022

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The National Association Of Citizens Advice Bureaux

3rd Floor North 200 Aldersgate

London

EC1A 4HD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £36,900,000

Section V. Award of contract

Contract No

21-39-1a

Lot No

1

Title

National Debt Advice Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 November 2022

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Gregory Pennington Limited t/a Money Wellness

Think Park

Manchester

M17 1FQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02855061

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £37,000,000

Total value of the contract/lot: £37,000,000

Section V. Award of contract

Contract No

21-39-1c

Lot No

1

Title

National Debt Advice Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 November 2022

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Money Advice Trust

21 Garlick Hill

London

EC4V 2AU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Charity Commission (England and Wales)

4741583

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £37,000,000

Total value of the contract/lot: £37,000,000

Section V. Award of contract

Contract No

21-39-3

Lot No

3

Title

Business Debt Advice Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 November 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Money Advice Trust

21 Garlick Hill

London

EC4V 2AU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4741583

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £9,000,000

Total value of the contract/lot: £9,000,000

Section V. Award of contract

Contract No

21-39-4a

Lot No

4

Title

Debt Relief Order Administration Hub

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 November 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Gregory Pennington Limited t/a Money Wellness

Think Park

Manchester

M17 1FQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02855061

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £9,000,000

Total value of the contract/lot: £9,000,000

Section V. Award of contract

Contract No

21-39-4b

Lot No

4

Title

Debt Relief Order Administration Hub

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The National Association of Citizens Advice Bureaux

3rdFloor North, 200 Aldersgate

London

EC1A 4HD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Charity Commission (England and Wales)

1436945

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £8,200,000

Total value of the contract/lot: £8,200,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Please refer to provided link:-

<https://www.find-court-tribunal.service.gov.uk/courts/royal-courts-of-justice>