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Contract

## **Commissioning Debt Advice in England**

Money and Pensions Service

F03: Contract award notice

Notice identifier: 2023/S 000-000206

Procurement identifier (OCID): ocds-h6vhtk-02c8fc

Published 4 January 2023, 4:40pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Money and Pensions Service

120 Holborn

LONDON

EC1N 2TD

#### **Email**

[commercial@maps.org.uk](mailto:commercial@maps.org.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI31 - Camden and City of London

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://maps.org.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Commissioning Debt Advice in England

Reference number

21-39

**II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Delivery of free to customer regulated debt advice service in England.

**II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £175,000,000

## **II.2) Description**

### **II.2.1) Title**

National Service

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

### **II.2.4) Description of the procurement**

Delivery of free to customer national regulated debt advice services that are available to anyone in England.

The contract duration is three years with two optional extensions of 1 year each.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Two optional extensions of 1 year each

## **II.2) Description**

### **II.2.1) Title**

NOT AWARDED - Regional Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

### **II.2.4) Description of the procurement**

Regional delivery of debt advice services - Lot not awarded and is subject to re-procurement

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Business Debt Advice Services

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

### **II.2.4) Description of the procurement**

The delivery of a free to customer regulated business debt advice service that will support problems with debts for which the individual is personally liable (regardless of the nature/purpose of these debts), to those who derive income from self-employment.

The contract duration is three years with two optional extensions of 1 year each.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

Two optional extensions of 1 year each.

### **II.2) Description**

#### **II.2.1) Title**

Debt Relief Order Administration Hub Contract

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England

- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

#### **II.2.4) Description of the procurement**

Delivery of a free to customer Debt Relief Order (DRO) administration service. This service is free to customers save for the DRO application fee.

The contract duration is three years with two optional extensions of 1 year each.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

Two optional extensions of 1 year each.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-016778](#)

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## **Section V. Award of contract**

### **Contract No**

21-39-1b

### **Lot No**

1

### **Title**

National Debt Advice Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

The National Association Of Citizens Advice Bureaux

3rd Floor North 200 Aldersgate

London

EC1A 4HD

Country

United Kingdom

NUTS code



- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £36,900,000

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## **Section V. Award of contract**

### **Contract No**

21-39-1a

### **Lot No**

1

### **Title**

National Debt Advice Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

3 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Gregory Pennington Limited t/a Money Wellness

Think Park

Manchester

M17 1FQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02855061

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £37,000,000

Total value of the contract/lot: £37,000,000

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## **Section V. Award of contract**

### **Contract No**

21-39-1c

### **Lot No**

1

### **Title**

National Debt Advice Services

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

4 November 2022

### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Money Advice Trust

21 Garlick Hill

London

EC4V 2AU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Charity Commission (England and Wales)

4741583

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £37,000,000

Total value of the contract/lot: £37,000,000

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## **Section V. Award of contract**

### **Contract No**

21-39-3

### **Lot No**

3

### **Title**

Business Debt Advice Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Money Advice Trust

21 Garlick Hill

London

EC4V 2AU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4741583

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £9,000,000

Total value of the contract/lot: £9,000,000

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## **Section V. Award of contract**

### **Contract No**

21-39-4a

### **Lot No**

4

### **Title**

Debt Relief Order Administration Hub

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

3 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Gregory Pennington Limited t/a Money Wellness

Think Park

Manchester

M17 1FQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02855061

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £9,000,000

Total value of the contract/lot: £9,000,000

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## **Section V. Award of contract**

### **Contract No**

21-39-4b

### **Lot No**

4

### **Title**

Debt Relief Order Administration Hub

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

The National Association of Citizens Advice Bureaux

3rdFloor North, 200 Aldersgate

London

EC1A 4HD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Charity Commission (England and Wales)

1436945

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £8,200,000

Total value of the contract/lot: £8,200,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

London

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Please refer to provided link:-

<https://www.find-court-tribunal.service.gov.uk/courts/royal-courts-of-justice>