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Contract

Temporary Accommodation Maintenance Services

Bedford Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000200

Procurement identifier (OCID): ocids-h6vhtk-051688 ([view related notices](#))

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Scope

Description

Overview:

Bedford Borough Council has awarded a contract to deliver comprehensive maintenance services across our temporary accommodation property portfolio to HCR Limited. This includes both owned and leased properties—currently totalling 137 units, with plans to expand to 321 by 2028.

Scope of Services:

The successful contractor(s) will be expected to provide:

Full maintenance services

Compliance and statutory inspections

Responsive and planned repairs

Ad hoc works as required

Contract 1. Temporary Accommodation Maintenance Services

Supplier

- [HCR Ltd](#)

Contract value

- £7,000,000 excluding VAT
- £8,400,000 including VAT

Above the relevant threshold

Date signed

23 December 2025

Contract dates

- 1 January 2026 to 31 December 2029
- Possible extension to 31 December 2031
- 6 years

Description of possible extension:

Options to extend by 2 periods of up to 12 months

Main procurement category

Services

CPV classifications

- 70330000 - Property management services of real estate on a fee or contract basis
- 70331000 - Residential property services

Key performance indicators

Name	Reporting frequency
Accurate and timely billing of Buyer	3 months
Responsiveness to customers	3 months
Upheld Complaints	12 months
Social Value	12 months

Signed contract documents

[TA_Maintenance_Award_Form- HCR.pdf](#)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

HCR Ltd

- Companies House: 02046903

Basing View

Basingstoke

RG21 4HG

United Kingdom

Telephone: 01256812700

Email: adrian.leach@hcr.co.uk

Region: UKJ37 - North Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Temporary Accommodation Maintenance Services

Contracting authority

Bedford Borough Council

- Public Procurement Organisation Number: PLCV-4616-VTHL

Borough Hall, Cauldwell Street

Bedford

MK42 9AP

United Kingdom

Contact name: Harry Bagnall

Telephone: 01234276178

Email: Harry.Bagnall@bedford.gov.uk

Region: UKH24 - Bedford

Organisation type: Public authority - sub-central government