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Contract

Soft FM Services

Natural History Museum

F20: Modification notice

Notice identifier: 2023/S 000-000196

Procurement identifier (OCID): ocids-h6vhtk-039516

Published 4 January 2023, 4:05pm

Section I: Contracting authority/entity

I.1) Name and addresses

Natural History Museum

Cromwell Road, South Kensington

London

SW7 5BD

Email

a.davies@nhm.ac.uk

Telephone

+44 2079425416

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://www.nhm.ac.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Soft FM Services

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement at the time of conclusion of the contract:

This contract is for the cleaning, grounds maintenance, logistical support and pest control within this contract for The Natural History Museum estate. Soft FM Services includes the following services: — Cleaning; — Grounds Maintenance; — Integrated Pest Management and Rodent Control; — Logistical Support; — Waste Management; — Management of Health and Safety.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 July 2016

End date

30 June 2023

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2016/S 224-408450](#)

Section V. Award of contract/concession

Contract No

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Lot No

2

Title

United Kingdom-London: Building and facilities management services

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

8 March 2016

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Total Support Services Limited

Lynwood House, Crofton Road

Orpington

BR6 8QE

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

02821660

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £13,900,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=706822848>

GO Reference: GO-202314-PRO-21856114

VI.4) Procedures for review

VI.4.1) Review body

Natural History Museum

Cromwell Road

London

SW7 5BD

Telephone

+44 2079425416

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 90910000 - Cleaning services

VII.1.3) Place of performance

NUTS code

- UKI - London

Main site or place of performance

LONDON

VII.1.4) Description of the procurement:

This contract is for the cleaning, grounds maintenance, logistical support and pest control within this contract for the Natural History Museum estate. Soft FM Services include the following services: — Cleaning; — Grounds Maintenance; — Integrated Pest Management and Rodent Control; — Logistical Support; — Waste Management; — Management of Health and Safety.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 July 2016

End date

30 June 2025

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£18,250,000

VII.1.7) Name and address of the contractor/concessionaire

Total Support Services Limited

Lynwood House, Crofton Road

Orpington

BR6 8QE

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

02821660

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The Museum has extended its contract for Soft FM Services for a period of two years beyond the period advertised in the original OJEU notice, to expire on 30 June 2025.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Technical reasons and significant inconvenience: Significant uncertainty regarding future requirements for FM services across the estate, in particular the Museum's planned new science and digitisation centre, means that approaching the market at this time would present significant risks. The Museum also plans to deliver significant projects in the coming period, most notably its Urban Nature Project and its new science and digitisation centre with significant impact on workloads and resourcing

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £13,900,000

Total contract value after the modifications

Value excluding VAT: £18,250,000