

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000191-2024>

Contract

Homecare Service for Lincolnshire

NHS Lincolnshire ICB

F03: Contract award notice

Notice identifier: 2024/S 000-000191

Procurement identifier (OCID): ocds-h6vhtk-03845c

Published 4 January 2024, 10:50am

Section I: Contracting authority

I.1) Name and addresses

NHS Lincolnshire ICB

Bridge House, The Point, Lions Way

Sleaford

NG34 8GG

Email

agem.procurementeastmids@nhs.net

Country

United Kingdom

Region code

UKF3 - Lincolnshire

National registration number

na

Internet address(es)

Main address

<https://lincolnshire.icb.nhs.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/68205>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Homecare Service for Lincolnshire

Reference number

Lincs Homecare

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden & Greater East Midlands Commissioning Support Unit (NHS AGEM CSU) on behalf of NHS Lincolnshire ICB invited suitably qualified providers to deliver their

Homecare Services.

The activity will be paid based on tariffs, details were included in the tender documentation.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1

II.2) Description

II.2.1) Title

Lincs Homecare

Lot No

Lot 1 - 7

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

NHS Arden & Greater East Midlands Commissioning Support Unit (NHS AGEM CSU) on behalf of NHS Lincolnshire ICB invited suitably qualified providers to deliver their Homecare Services.

NHS Lincolnshire ICB serve a registered population of approximately 810,000 people. The demographic changes within the UK suggest that as people benefit from longer lives their need for NHS continuing health care (CHC) funding may increase due to associated co-morbidities. The purpose of the specification was to enable the ICB to commission quality care in a timely way and at a value that is clearly understood for patients within the scope of All Age Continuing Care (AACC) services arranged by the ICB for individuals whose care needs are met in their home. This included individuals who require palliative

and end of life care who are eligible for AACCC.

This service was for the care for individuals over the age of 18yrs in receipt of standard or Fast Track CHC funding for whom NHS Lincolnshire ICB are the responsible commissioner. It specified the services was to be delivered by providers.

The requirement set out predetermined, common quality and cost requirements to be delivered by all providers across all zones.

The preferred delivery vehicle for CHC funded home care is via a personal health budget as mandated by NHSE/I. The delivery vehicle may have been via a:

- notional budget,
- third party budget
- or direct payment budget.

The ICB work in partnership with the provider responsible for each zone in respect of extremely complex cases to ensure that the individuals needs are safely met.

The service aimed to deliver:

- Improved responsiveness to requests for care for CHC patients from home care providers in each zone.
- Improved quality of the care commissioned by the ICB
- High quality provision of treatment, management, and support to enable individuals to remain in their home setting.
- Personalised care based on the level of need
- Care in line with NICE recommendation
- A consistent approach to the brokerage of care packages. The ICB may commission very complex packages from a specialist service should the need arise.

There were 7 lots/zones where the Bidders had the option to bid for one, all or any combination of the zones (bidder are awarded a maximum of 3 zones). The Zones were set out in the tender documentation, with maps and indicative activity. The activity will be paid based on tariffs that was detailed in the tender documentation. The duration of the contract is 3 years from the 1st April 2023 with the option to extend for a further 2 years.

Providers bid via EU Supply under Quote/tender 59519 - Homecare Services in Lincolnshire.

II.2.5) Award criteria

Quality criterion - Name: Section A - Supplier Information / Weighting: Pass/Fail

Quality criterion - Name: Section B - Bidding Model / Weighting: For Information

Quality criterion - Name: Section C- Declarations and Supporting Documentation / Weighting: Pass/Fail

Quality criterion - Name: Section D - Licensing and registration / Weighting: Pass/Fail

Quality criterion - Name: Section E – Economic and Financial Standing / Weighting: Pass/Fail

Quality criterion - Name: Section F – Technical and Professional Ability / Weighting: Pass/Fail

Quality criterion - Name: Section G – Insurance / Weighting: Pass/Fail

Quality criterion - Name: Section H - Compliance with Equality Legislation / Weighting: Pass/Fail

Quality criterion - Name: Section I – Environmental Management / Weighting: Pass/Fail

Quality criterion - Name: Section J – Health and Safety / Weighting: Pass/Fail

Quality criterion - Name: Section K – Data Security / Information Governance / Weighting: Pass/Fail

Quality criterion - Name: Section L – Workforce / Weighting: Pass/Fail

Quality criterion - Name: Technical: Section M: Service Delivery / Weighting: 34%

Quality criterion - Name: Technical: Section N: Corporate, Social and Environmental Responsibility / Weighting: 15%

Quality criterion - Name: Technical: Section O: HR and Workforce Management / Weighting: 7%

Quality criterion - Name: Technical: Section P: Data Security/ Information Governance / Weighting: 2%

Quality criterion - Name: Technical: Section Q: Equality, Diversity and Human Rights /
Weighting: 12%

Quality criterion - Name: Technical: Section R: Clinical Governance / Weighting: 10%

Quality criterion - Name: Technical: Section S: Premises / Weighting: 3%

Quality criterion - Name: Technical: Section M: Service Delivery (lot specific) - Zone 1 - 7 /
Weighting: 17% per zone

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-032284](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Lot 1 - Zone 1 (Apex, Lincoln Health Partnership, South Lincoln)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

AMG Nursing and Care Services

Rigby House, Brooms Road, Stone Business Park

Stone

ST15 0SH

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Contract No

2

Lot No

2

Title

Lot 2 - Zone 2 (Imp, Trent Care)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Annicare North Ltd

22a The Forum, North Hykeham

Lincoln

LN6 8HW

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Contract No

3

Lot No

3

Title

Lot 3 - Zone 3 (Four Counties, Grantham and Rural)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Compleat Care (UK) Ltd

4 Ihlee Close

Peterborough

PE4 6BE

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Contract No

4

Lot No

4

Title

Lot 4 - Zone 4 (K2 Healthcare Sleaford)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2023

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cera Care Operations Ltd

Office 4, 219 Kensington High Street

London

W8 6BD

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Contract No

5

Lot No

5

Title

Lot 5 - Zone 5 (East Lindsey, Meridian)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

AMG Nursing and Care Services

Rigby House, Brooms Road, Stone Business Park

Stone

ST15 0SH

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Contract No

6

Lot No

6

Title

Lot 6 - Zone 6 (Boston, First Coastal, SOLAS)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2023

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

AMG Nursing and Care Services

Rigby House, Brooms Road, Stone Business Park

Stone

ST15 0SH

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Contract No

7

Lot No

7

Title

Lot 7 - Zone 7 (South Lincolnshire Rural, Spalding)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2023

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cera Care Operations Ltd

Office 4, 219 Kensington High Street

London

W8 6BD

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section VI. Complementary information

VI.3) Additional information

Bidders may bid for one, all or any combination of the zones, however a bidder will only be awarded a maximum of 3 zones. The Zones are as set out in the tender documentation, with maps and indicative activity.

The activity will be paid based on tariffs as details in the tender documentation.

The duration of the contract is 3 years with the option to extend for a further 2 years.

VI.4) Procedures for review

VI.4.1) Review body

Arden & GEM Commissioning Support Unit

Mansfield

NG21 0HJ

Country

United Kingdom