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Contract

Supporting Parents to Avoid Recurrent Care Proceedings

Norfolk County Council

F03: Contract award notice

Notice identifier: 2023/S 000-000188

Procurement identifier (OCID): ocids-h6vhtk-036640

Published 4 January 2023, 3:27pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Contact

Joan Murray

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supporting Parents to Avoid Recurrent Care Proceedings

Reference number

NCCT42541

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council has procured a service, to commence April 2023, aimed at supporting vulnerable parents in Norfolk who have experienced care proceedings leading to the removal of children from their care. The procurement will be delivering against Public Health and Children's Social Care priorities with agreed targets and deliverables. The service should be responsive to demand, acknowledging that while the highest levels of need are most likely to be in Norfolk's urban hubs (Norwich, King's Lynn and Great Yarmouth) support will also need to be accessible to service users in more rural areas such as Breckland, South and North Norfolk. There are numerous, complex reasons that can lead to a family experiencing the removal of a child/children and we want to see fewer children coming in to care with fewer parents experiencing the loss associated with children being removed.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,200,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

This procurement was managed electronically via the Council's e-procurement system.

II.2.5) Award criteria

Quality criterion - Name: Quality of the service / Weighting: 90%

Price - Weighting: 10%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The contract is for 3 years with the option to extend by 1 year.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-028470](#)

Section V. Award of contract

Contract No

NCCT42541

Lot No

1

Title

Supporting parents to avoid recurring care proceedings

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 December 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ormiston Families

Ipswich

IP3 9BU

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

National registration number

2769307

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,200,000

Total value of the contract/lot: £1,200,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

nplaw

Norwich

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for lodging appeals: The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.