

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000186-2025>

Contract

## **Audit Management System**

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-000186

Procurement identifier (OCID): ocds-h6vhtk-0455cf

Published 6 January 2025, 1:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

St Nicholas Hospital, Jubilee Road

Newcastle Upon Tyne

NE3 3XT

#### **Contact**

Gavin Thompson

#### **Email**

[gavin.thompson@ntw.nhs.uk](mailto:gavin.thompson@ntw.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKC - North East (England)

**Internet address(es)**

Main address

<https://www.cntw.nhs.uk/>

Buyer's address

<https://www.cntw.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Audit Management System

Reference number

C262065

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

A solution which provides for the supply, installation, and on-going support of an Internal Audit Management System which encompasses all requirements including risk assessment, electronic work papers including supporting evidence management, reporting, issue tracking, project scheduling, time recording and a documentation library.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £350,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

Main site or place of performance

Cumbria, Northumberland, Tyne and Wear

#### **II.2.4) Description of the procurement**

This is a contract award notice relating to a completed procurement for an Audit Management System

#### **II.2.5) Award criteria**

Quality criterion - Name: Compliance with Detailed Specification / Weighting: 24

Quality criterion - Name: Implementation Plan / Weighting: 4

Quality criterion - Name: Account Management and Support / Weighting: 4

Quality criterion - Name: Exit Plan / Weighting: 4

Quality criterion - Name: Case Studies / Weighting: 4

Quality criterion - Name: Real Living Wage / Weighting: 5

Quality criterion - Name: Environment / Weighting: 5

Quality criterion - Name: Presentation / Weighting: 15

Cost criterion - Name: Total Cost of ownership / Weighting: 35

#### **II.2.11) Information about options**

Options: Yes

Description of options

Initial term of 3 years - options to extend by a further 7 years (10 year max term)

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-013757](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

K10 Vision Limited

Pinnacle Floor 17 67 Albion Street Leeds, West Yorkshire

Leeds

LS1 5AA

Telephone

+44 1135242700

Country

United Kingdom

NUTS code

- UKC - North East (England)

National registration number

13651212

Internet address

<https://www.k10vision.com/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £350,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Please note this is a contract award notice for a completed tender NOT a new opportunity.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NTW Solutions Limited

Arran House, St Nicholas Hospital, Jubilee Road, Gosforth

Newcastle Upon Tyne

NE3 3XT

Country

United Kingdom

Internet address

<https://www.ntwsolutions.co.uk>

#### **VI.4.2) Body responsible for mediation procedures**

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Email

[info@cedr.com](mailto:info@cedr.com)

Country

United Kingdom

Internet address

<https://www.cedr.com/>

**VI.4.4) Service from which information about the review procedure may be obtained**

NTW Solutions Limited

Arran House, St Nicholas Hospital, Jubilee Road, Gosforth

Newcastle Upon Tyne

NE3 3XT

Country

United Kingdom

Internet address

<https://www.ntwsolutions.co.uk>