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Contract

Audit Management System

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-000186

Procurement identifier (OCID): ocds-h6vhtk-0455cf

Published 6 January 2025, 1:00pm

Section I: Contracting authority

I.1) Name and addresses

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

St Nicholas Hospital, Jubilee Road

Newcastle Upon Tyne

NE3 3XT

Contact

Gavin Thompson

Email

gavin.thompson@ntw.nhs.uk

Country

United Kingdom

Region code

UKC - North East (England)

Internet address(es)

Main address

<https://www.cntw.nhs.uk/>

Buyer's address

<https://www.cntw.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Audit Management System

Reference number

C262065

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

A solution which provides for the supply, installation, and on-going support of an Internal Audit Management System which encompasses all requirements including risk assessment, electronic work papers including supporting evidence management, reporting, issue tracking, project scheduling, time recording and a documentation library.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £350,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

Main site or place of performance

Cumbria, Northumberland, Tyne and Wear

II.2.4) Description of the procurement

This is a contract award notice relating to a completed procurement for an Audit Management System

II.2.5) Award criteria

Quality criterion - Name: Compliance with Detailed Specification / Weighting: 24

Quality criterion - Name: Implementation Plan / Weighting: 4

Quality criterion - Name: Account Management and Support / Weighting: 4

Quality criterion - Name: Exit Plan / Weighting: 4

Quality criterion - Name: Case Studies / Weighting: 4

Quality criterion - Name: Real Living Wage / Weighting: 5

Quality criterion - Name: Environment / Weighting: 5

Quality criterion - Name: Presentation / Weighting: 15

Cost criterion - Name: Total Cost of ownership / Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Initial term of 3 years - options to extend by a further 7 years (10 year max term)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-013757](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 November 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

K10 Vision Limited

Pinnacle Floor 17 67 Albion Street Leeds, West Yorkshire

Leeds

LS1 5AA

Telephone

+44 1135242700

Country

United Kingdom

NUTS code

- UKC - North East (England)

National registration number

13651212

Internet address

<https://www.k10vision.com/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £350,000

Section VI. Complementary information

VI.3) Additional information

Please note this is a contract award notice for a completed tender NOT a new opportunity.

VI.4) Procedures for review

VI.4.1) Review body

NTW Solutions Limited

Arran House, St Nicholas Hospital, Jubilee Road, Gosforth

Newcastle Upon Tyne

NE3 3XT

Country

United Kingdom

Internet address

<https://www.ntwsolutions.co.uk>

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Email

info@cedr.com

Country

United Kingdom

Internet address

<https://www.cedr.com/>

VI.4.4) Service from which information about the review procedure may be obtained

NTW Solutions Limited

Arran House, St Nicholas Hospital, Jubilee Road, Gosforth

Newcastle Upon Tyne

NE3 3XT

Country

United Kingdom

Internet address

<https://www.ntwsolutions.co.uk>