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Tender

## Benefits Calculator

Money and Pensions Service

F02: Contract notice

Notice identifier: 2025/S 000-000182

Procurement identifier (OCID): ocds-h6vhtk-047b8e

Published 6 January 2025, 12:20pm

The closing date and time has been changed to:

**6 February 2025 - no time specified**

See the [change notice](#).

## Section I: Contracting authority

### I.1) Name and addresses

Money and Pensions Service

Borough Hall

BEDFORD

MK42 9AP

#### Email

[commercial@maps.org.uk](mailto:commercial@maps.org.uk)

#### Telephone

+44 2081324641

**Country**

United Kingdom

**Region code**

UKH24 - Bedford

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://maps.org.uk/en>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-maps.my.site.com/login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-maps.my.site.com/login>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Money and Pensions Guidance

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Benefits Calculator

Reference number

C0755

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Money and Pensions Service's MoneyHelper has been testing a two-stage benefits calculation where customers first receive an estimate of their potential entitlements before moving on to a more detailed calculation, the results of which may include what they are already claiming. Following a successful pilot, MaPs is now seeking to embed a third-party benefits calculator into MoneyHelper. This procurement is for a white-label benefits calculator tool with support and maintenance for an initial period of 3 years with the option to extend for a further 12 months.

#### **II.1.5) Estimated total value**

Value excluding VAT: £125,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

MaPS is seeking to procure a white-labelled, off-the-shelf Benefits Calculator tool to help MoneyHelper nudge customers to check their eligibility for benefits, social tariffs and other entitlements, with clear pathways to claiming these.

MaPS is not seeking an adviser-led solution since MoneyHelper is not a welfare rights/advice agency for people faced with complex claims issues (we signpost to third parties for this); rather, income derived from benefits is part of deeper financial guidance journeys for those most in need. These journeys may be triggered by life event income shocks such as becoming a parent, job loss, relationship breakdown, illness/disability, moving into retirement, or bereavement.

The procurement will be undertaken via the Open procedure under the Public Contracts Regulations (PCR) 2015. Early market engagement indicates that there is a healthy market to facilitate competition, with 25 organisations expressing interest in the opportunity.

The contract will be awarded based on the most economically advantageous tender (MEAT) with a weighting split of 70% Quality, 10% Social Value and 20% Price. The contract will include 6 KPIs, 3 of which will attract service credits.

The proposed contract will start in April 2025.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

12 months optional extension period

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.1) Type of procedure**

Open procedure

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-020772](#)

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

20 January 2025

Changed to:

Date

6 February 2025

See the [change notice](#).

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

21 January 2025

Local time

9:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

How to access the tender documents:

The competition process will be the Open procedure laid down within the Public Contracts Regulations 2015. If you are interested in bidding for this contract and wish to access the Tender documents, then interested organisations must:

1. If you are not currently registered as a supplier on the MaPS E-Sourcing Portal (Atamis) then you must do so via the following link: <https://atamis-maps.my.site.com/s/Welcome>
2. Once registered on the MaPS Atamis portal, please search for this opportunity using the following reference number, C0755, via the portal's 'Find Opportunities' area.
3. If you require further assistance with this matter, please email [commercial@maps.org.uk](mailto:commercial@maps.org.uk) and place 'Benefits Calculator' in the email's subject.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom