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Tender

Adult Domiciliary(home based) Care Services

The Royal Borough of Windsor and Maidenhead Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-000177

Procurement identifier (OCID): ocids-h6vhtk-030746

Published 5 January 2022, 11:54am

The closing date and time has been changed to:

28 February 2027, 1:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

The Royal Borough of Windsor and Maidenhead Council

Town Hall, St Ives Road

MAIDENHEAD

SL61RF

Contact

RBWM Procurement

Email

procurement@rbwm.gov.uk

Telephone

+44 1628796285

Country

United Kingdom

NUTS code

UKJ11 - Berkshire

Internet address(es)

Main address

<https://www.rbwm.gov.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://public.bravosolution.co.uk/web/login.html>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://public.bravosolution.co.uk/web/login.html>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Adult Domiciliary(home based) Care Services

Reference number

778

II.1.2) Main CPV code

- 85320000 - Social services

II.1.3) Type of contract

Services

II.1.4) Short description

RBWM wishes to maintain the best possible care for service users by procuring the domiciliary care packages in the most effective way, delivering the best value from the public funds available.

The Authority wishes to establish a Dynamic Purchasing System (DPS) for the provision of domiciliary care services for adults.

The duration of DPS is 5 years with the option to extend for further 2 years.

The purpose of this procurement is to seek and appoint providers to the DPS, who have the relevant skills and experience, for the delivery of personal care and support (domiciliary care) to adults in their homes.

This DPS will be established under the light touch regime enabling RBWM to set the required criteria and way of operating DPS to meet requirements of RBWM in a best way . All providers who wish to join will have to meet the criteria as specified in the PQQ documentation. The services required are defined in a greater detail in the Specification which forms part of the PQQ documents.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

homes of residents living in Royal Borough of Windsor and Maidenhead

II.2.4) Description of the procurement

2.4 The Service will be procured using a Dynamic Purchasing System (DPS) which the Authority wishes to establish. All contracts awarded under DPS are demand led and eligibility to be the Provider to the Authority is dependent on Providers first successfully passing the Stage 1 (the admission to the DPS) of the process. The providers who provide compliant submissions ("applications for admission") in line with the call to competition notice (ref FF8 Domiciliary Services) and meet the selection criteria and are not excluded will be admitted to the DPS. This includes, but is not limited to, Providers:

- Holding a Care Quality Commission rating of "Good" or "Outstanding" in the office this Domiciliary Care Service would operate from; and
- Passing appropriate references regarding their financial standing and status; and
- Passing the quality threshold as more particularly described in the pre-contract Tender documentation.

This DPS will be established under the light touch regime enabling RBWM to set the required criteria and way of operating DPS to meet requirements of RBWM in a best way . All providers who wish to join will have to meet the criteria as specified in the PQQ documentation. The details of the services required are included in the Specification which forms part of the PQQ documents

II.2.14) Additional information

This DPS will be established under the light touch regime enabling RBWM to set the required criteria and way of operating DPS to meet requirements of RBWM in a best way . All providers who wish to join will have to meet the criteria as specified in the PQQ documentation.

The services required are for adults and need to be provided 7 days a week as/when required for residents of the RBWM area, whom have been assessed by the Authority as requiring domiciliary support services.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

In order to qualify for admission to DPS , various criteria must be met. All criteria for admission to DPS are stipulated in the PQQ documentation. All contracts (individual Care Packages) awarded under DPS are demand led. Eligibility to be the Provider to the Authority is dependent on Providers first successfully passing the Stage 1 (the admission to the DPS) of the process. The providers who provide compliant submissions ("applications for admission") in line with the call to competition notice (ref 778 Domiciliary Services) and meet the selection criteria and are not excluded will be admitted to the DPS. The criteria for admission includes, but is not limited to:

- Holding a Care Quality Commission rating of "Good" or "Outstanding" in the office this Domiciliary Care Service would operate from; and

Accepting terms and conditions

- Passing appropriate references regarding their financial standing and status; and
- Passing the quality threshold for qualitative questions

All criteria are included in the PQQ documentation

Section IV. Procedure

IV.1) Description

IV.1.11) Main features of the award procedure

This DPS will be established under the light touch regime enabling RBWM to set the required criteria and way of operating DPS to meet requirements of RBWM in a best way . All providers who wish to join will have to meet the criteria as specified in the PQQ documentation.

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

7 February 2022

Local time

1:00pm

Changed to:

Date

28 February 2027

Local time

1:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English