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Planning

Employee App

NHS England

F01: Prior information notice
Prior information only
Notice identifier: 2022/S 000-000176
Procurement identifier (OCID): ocds-h6vhtk-030745
Published 5 January 2022, 11:49am

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Contact

Russell Greeenwood

Email

russell.greenwood@nhs.net

Country

United Kingdom

NUTS code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

https://www.england.nhs.uk//

Buyer's address

https://www.england.nhs.uk//

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

http://health.atamis.co.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Employee App

II.1.2) Main CPV code

- 72421000 - Internet or intranet client application development services

II.1.3) Type of contract

Services

II.1.4) Short description

The requirement is to create a single, secure point of access to NHS people digital systems to provide easy digital access to people services for all employees. It has become clear that there is a need across the NHS workforce to present a set of services in one convenient access with single sign-on.

II.1.5) Estimated total value

Value excluding VAT: £2,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72421000 - Internet or intranet client application development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The requirement is to create a single, secure point of access to NHS people digital

systems to provide easy digital access to people services for all employees. It has become clear that there is a need across the NHS workforce to present a set of services in one convenient access with single sign-on.

The core user needs were similar across different roles:

> Users wanted one system.
> They appreciated variety in their jobs.
> They wanted less admin.
> Their job motivation is to help people.
> Team work and good annual leave is valued.
> NHS staff needs to understand their pension.
> Differences were found between clinical staff and admin staff regarding rota and flexible working.
> Different benefits offered by NHS Life are of varying relevance, depending on the life stage of the users e.g. maternity cover and pension.

Health and Wellbeing, Employee Engagement and retention are key issues for the NHS Workforce and having a supporting digital infrastructure will support these.

The diverse datasets that the app will have access to opens up the opportunity for providing information to influence employment decision-making for the benefit of the NHS and its employees. There are many combinations of data we could make to offer more intelligent integrated services.

A single, secure way into the NHS digital environment for all NHS people, to improve easy access for everyone to the people systems and services, and up to date information they need to support their NHS career, wellbeing, development and employment.

A solution that provides a tool for two-way communication between organisations and their people to improve knowledge, connection and engagement and measure the impact of initiatives and policies.

Pre-market Engagement

NHS England & Improvement are currently undertaking an options appraisal and as part of this have issued a Notice to the market to gauge supplier interest and capability in relation to the delivery of this service.

Current thinking is that NHS England & Improvement will enter into a 12-month contract with an approximate initial value of £2,000,000 exclusive of applicable VAT with the potential for an extension of two years.

Interested suppliers should register on the NHS England & Improvement e-procurement system here:

https://health-family.force.com/login

• Once logged in click 'Find Opportunities' and search for 'Employee App'
• Click 'Register Interest'
• Once you have registered your interest you will be able to view the Requirements and submit a response to the questions within the portal (see Annex A within the supplier documentation section for further details).
• Any messages about the opportunity should be sent via the e-procurement system. You can do this by going to the home page and:
o Click on 'My proposals & Quotes'
o Click the relevant Project Title
o Click 'Messages' & 'New Message'

The deadline for submitting Expressions of Interest is 9am on 17th January 2022

II.3) Estimated date of publication of contract notice

7 February 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

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o Click the relevant Project Title
o Click 'Messages' & 'New Message'