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Tender

Home Ownership and Market Rent Repairs & Voids

ONWARD GROUP LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000175

Procurement identifier (OCID): ocds-h6vhtk-05ff0f

Published 5 January 2026, 10:27am

Scope

Reference

OH-P1279

Description

Onward Group is seeking to appoint a suitably qualified and experienced organisation who can provide Responsive repairs and void works to Home Ownership and Market Rent properties across the North West to ensure that the Group are complying with all current regulations, controlling risk, maintaining industry standards and provide professional expertise across the group for all 3 regions.

The anticipated total value of the Contract is £600k Ex Vat including any potential extension periods.

The Contract will commence on 1 June 2026 and will be let for an initial period of 2 years [with the option to extend by 1 period, totalling a maximum of 3 years maximum.

The scope of the Contracts is to provide Responsive repairs and void works to Home Ownership and Market Rent properties across the North West

The appointed organisation will carry out the following items: responsive repairs, specialist repairs, maintenance works and any other associated works

Total value (estimated)

- £600 excluding VAT
- £750 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 31 May 2028
- Possible extension to 31 May 2029
- 3 years

Description of possible extension:

Performance Review

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50710000 - Repair and maintenance services of electrical and mechanical building

installations

- 50712000 - Repair and maintenance services of mechanical building installations

Contract locations

- UKD - North West (England)

Submission

Enquiry deadline

26 January 2026, 4:00pm

Tender submission deadline

5 February 2026, 11:00am

Submission address and any special instructions

<https://in-tendhost.co.uk/onwardhomes/aspx/Home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 May 2026

Recurring procurement

Publication date of next tender notice (estimated): 16 March 2026

Award criteria

Name	Description	Type
Simple description	A maximum of 60% will be allocated to the qualitative submissions. The criteria are based on the responses requested in the Tender. A maximum of 40% will be allocated to the prices and rates and associated guidance indicated in the Pricing Schedule.	Price

Weighting description

A maximum of 60% will be allocated to the qualitative submissions. The criteria are based on the responses requested in the Tender. A maximum of 40% will be allocated to the prices and rates and associated guidance indicated in the Pricing Schedule.

Other information

Payment terms

30 days

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://in-tendhost.co.uk/onwardhomes/aspx/Home>

Tender documentation will be available on Onward's e-tendering portal Intend.

Contracting authority

ONWARD GROUP LIMITED

- Companies House: IP031216

Renaissance Court

Manchester

M21 7QY

United Kingdom

Contact name: Andrew White

Email: Procurement@onward.co.uk

Website: <http://www.onward.co.uk>

Region: UKD33 - Manchester

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)