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Award

## **Project 3730 - The Consumer Council - Implementation of a Complaints Handling Database**

The Consumer Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-000172

Procurement identifier (OCID): ocds-h6vhtk-030741

Published 5 January 2022, 11:45am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

The Consumer Council

Floor 3, Seatem House, 28-32 Alfred Street

BELFAST

BT2 8EN

#### **Email**

[SSDAdmin.CPD@finance-ni.gov.uk](mailto:SSDAdmin.CPD@finance-ni.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Project 3730 - The Consumer Council - Implementation of a Complaints Handling Database

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Consumer Council is placing this voluntary transparency notice to alert economic operators

of its intention to modify the Provision of DNA Expert System contract in accordance with Regulation 72 (1) (b) of the Public Contracts Regulations 2015. This transparency notice does not place any obligation on the Authority to enter into this modification.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £45,550

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The Consumer Council have a contract with Entegraty for 14 licenses to Sage CRM and for maintenance and support.

### **II.2.11) Information about options**

Options: Yes

Description of options

This contract commenced on 1 April 2011 for 1 year. Options for 4 1 year extensions for licensing, support and maintenance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

To ensure continuity of service to the Consumer Council for their critical business functions whilst the requirement is retendered, it is permissible to rely on regulation 72(1)(b) - additional works, services or supplies "have become necessary" and were not included in the initial procurement and a change of supplier would not be practicable (for economic, technical or interoperability reasons) and would involve substantial

inconvenience/duplication of costs.

The total value of this modification is £9907.72

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

1 April 2011

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Entegraty Rainbird Solutions

Unit 4 Sundial Court

Surbiton

Email

[SSDAdmin.CPD@finance-ni.gov.uk](mailto:SSDAdmin.CPD@finance-ni.gov.uk)

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

Internet address

[www.finance-ni.gov.uk](http://www.finance-ni.gov.uk)

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £149,529.09

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015.

United Kingdom

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Public Contract Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). The authority will incorporate a standstill period (i.e. a minimum of 10 calendar days) before this contract is awarded.