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Contract

# PURCH2254 PROVISION OF A CONTRACT AGREEMENT FOR TEAMS TELEPHONY AND CONTACT CENTRE

University of Glasgow

F03: Contract award notice

Notice identifier: 2024/S 000-000142

Procurement identifier (OCID): ocds-h6vhtk-03dbc5

Published 3 January 2024, 3:20pm

# **Section I: Contracting authority**

## I.1) Name and addresses

University of Glasgow

Procurement Office, Tay House

Glasgow

G12 8QQ

#### Contact

Stephen Otiende

#### **Email**

Stephen.Otiende@glasgow.ac.uk

## Telephone

+44 1413304012

#### Fax

+44 0000000000

## Country

**United Kingdom** 

**NUTS** code

UKM82 - Glasgow City

Internet address(es)

Main address

http://www.gla.ac.uk/

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search\_AuthProfile.aspx?ID=AA0010 8

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Education

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

PURCH2254 PROVISION OF A CONTRACT AGREEMENT FOR TEAMS TELEPHONY AND CONTACT CENTRE

Reference number

PURCH2254

#### II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

AWARD OF PURCH2254 PROVISION OF A CONTRACT AGREEMENT FOR TEAMS TELEPHONY AND CONTACT CENTRE

## II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £955,800

### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

UKM82 - Glasgow City

Main site or place of performance

Glasgow

#### II.2.4) Description of the procurement

AWARD OF PURCH2254 PROVISION OF A CONTRACT AGREEMENT FOR TEAMS TELEPHONY AND CONTACT CENTRE

#### II.2.5) Award criteria

Quality criterion - Name: Quality - Organisational Capability / Weighting: 10%

Quality criterion - Name: Quality - Methodology & Approach / Weighting: 25%

Quality criterion - Name: Quality - Project Plan / Weighting: 20%

Quality criterion - Name: Quality - Terms and Conditions / Weighting: 5%

Price - Weighting: 40%

#### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### Section IV. Procedure

#### **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

#### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2023/S 000-017844

## Section V. Award of contract

#### **Contract No**

PURCH2254

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

23 October 2023

#### V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

**GCI Network Solutions** 

Melbourne House, Brandy Carr Road,

Wakefield, West Yorkshire,

WF2 0UG

Email

tenders@nasstar.com

Telephone

+44 3450030000

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £955,800

# **Section VI. Complementary information**

## VI.3) Additional information

(SC Ref:754355)

## VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court & Justice of the Peace Court

1 Carlton Place

Glasgow

**G5 9TW** 

Telephone

+44 1414298888

Country

**United Kingdom**