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Contract

## **PURCH2254 PROVISION OF A CONTRACT AGREEMENT FOR TEAMS TELEPHONY AND CONTACT CENTRE**

University of Glasgow

F03: Contract award notice

Notice identifier: 2024/S 000-000142

Procurement identifier (OCID): ocds-h6vhtk-03dbc5

Published 3 January 2024, 3:20pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Glasgow

Procurement Office, Tay House

Glasgow

G12 8QQ

#### **Contact**

Stephen Otiende

#### **Email**

[Stephen.Otiende@glasgow.ac.uk](mailto:Stephen.Otiende@glasgow.ac.uk)

#### **Telephone**

+44 1413304012

#### **Fax**

+44 0000000000

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.gla.ac.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00108](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00108)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PURCH2254 PROVISION OF A CONTRACT AGREEMENT FOR TEAMS TELEPHONY AND CONTACT CENTRE

Reference number

PURCH2254

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

AWARD OF PURCH2254 PROVISION OF A CONTRACT AGREEMENT FOR TEAMS TELEPHONY AND CONTACT CENTRE

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £955,800

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

#### **II.2.4) Description of the procurement**

AWARD OF PURCH2254 PROVISION OF A CONTRACT AGREEMENT FOR TEAMS TELEPHONY AND CONTACT CENTRE

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality - Organisational Capability / Weighting: 10%

Quality criterion - Name: Quality - Methodology & Approach / Weighting: 25%

Quality criterion - Name: Quality - Project Plan / Weighting: 20%

Quality criterion - Name: Quality - Terms and Conditions / Weighting: 5%

Price - Weighting: 40%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-017844](#)

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## **Section V. Award of contract**

### **Contract No**

PURCH2254

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 October 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

GCI Network Solutions

Melbourne House, Brandy Carr Road,

Wakefield, West Yorkshire,

WF2 0UG

Email

[tenders@nasstar.com](mailto:tenders@nasstar.com)

Telephone

+44 3450030000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £955,800

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:754355)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court & Justice of the Peace Court

1 Carlton Place

Glasgow

G5 9TW

Telephone

+44 1414298888

Country

United Kingdom

