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Contract

## **Crisis House**

NHS Kent & Medway Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-000119

Procurement identifier (OCID): ocids-h6vhtk-04cd6c

Published 3 January 2025, 4:51pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

NHS Kent & Medway Integrated Care Board

2nd floor Gail House Lower Stone Street

Maidstone

ME15 6NB

#### **Contact**

William Clark

#### **Email**

[william.clark7@nhs.net](mailto:william.clark7@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKJ4 - Kent

## **NHS Organisation Data Service**

91Q

### **Internet address(es)**

Main address

<https://www.kentandmedway.icb.nhs.uk/>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Crisis House

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

A Crisis House is a service that offers short-term residential mental health crisis

interventions and support for a duration of up to 7 days, for individuals who are experiencing

mental health crisis. Analysis of local NHS Mental Health inpatient admissions evidences

a

cohort of inpatients whose needs could be met in a Crisis House as an alternative to inpatient admission which will offer significant benefits to service users. Crisis Houses can prevent possible hospital admission and ensure only those who are acutely unwell or at very

high risk of suicide are admitted to hospital. Crisis Houses are embedded within a number of

ICs, with a number of positive outcomes including high service user satisfaction and decreased reliance upon acute inpatient admission. Underpinning the philosophy of Crisis House provision is social inclusion and linking with the wider VCSE service provision.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £599,437

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

A Crisis House is a service that offers short-term residential mental health crisis interventions and support for a duration of up to 7 days, for individuals who are experiencing

mental health crisis. Analysis of local NHS Mental Health inpatient admissions evidences

a

cohort of inpatients whose needs could be met in a Crisis House as an alternative to inpatient admission which will offer significant benefits to service users. Crisis Houses can prevent possible hospital admission and ensure only those who are acutely unwell or at very

high risk of suicide are admitted to hospital. Crisis Houses are embedded within a number of

ICSs, with a number of positive outcomes including high service user satisfaction and decreased reliance upon acute inpatient admission. Underpinning the philosophy of Crisis House provision is social inclusion and linking with the wider VCSE service provision.

To mitigate for Winter Pressures and following a three-quote tender, Hestia were awarded a 1-year contract for delivery of a 5 bed Crisis House which opened in April 2024.

NHS Kent & Medway intend to award a new 1 year contract to Hestia under Direct Award Process C.

The new contract will commence 1st April 2025 and will terminate 31 March 2026..

#### **II.2.5) Award criteria**

Cost criterion - Name: the existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 16th January 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

2 January 2025

#### V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Hestia

Beaufort House 15 St. Botolph Street

London

EC3A 7DT

Country

United Kingdom

NUTS code

- UKI - London

Charity Commission (England and Wales)

294 555

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £599,437

Total value of the contract/lot: £599,437

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 16th January 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Representations from providers should be sent to [kmicb.contracts@nhs.net](mailto:kmicb.contracts@nhs.net)

Award decision makers: ICB Executive Management Team

Conflicts of Interest identified: Please refer to Register of Interests

The ICB has considered the Key Criteria in conducting its assessment of the incumbent provider. The weightings for the Key Criteria were as follows:

Quality & Innovation 40%

Value 20%

Integration, Collaboration & Service Sustainability 15%

Improving access, reducing health inequalities & facilitating choice 15%

Social Value 10%

The ICB has considered the importance of the relevant criteria and has decided on the weightings above. The incumbent provider has been assessed against these criteria and it has been determined that the provider is satisfying the requirements of the existing contract, and likely to satisfy the requirements of the new contract.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

NHS Kent & Medway ICB

Maidstone

Email

[kmicb.contacts@nhs.net](mailto:kmicb.contacts@nhs.net)

Country

United Kingdom