

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000118-2022>

Award

## **TEO VSS - MS Dynamic Version Upgrade**

The Executive Office Victim and Survivors Service

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-000118

Procurement identifier (OCID): ocds-h6vhtk-03070b

Published 4 January 2022, 5:34pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

The Executive Office Victim and Survivors Service

28 - 32 Alfred Street

BELFAST

BT2 8EN

#### **Email**

[ssdadmin.cpd@finance-ni.gov.uk](mailto:ssdadmin.cpd@finance-ni.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

TEO VSS - MS Dynamic Version Upgrade

#### **II.1.2) Main CPV code**

- 48810000 - Information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Victims and Survivors Service wish to upgrade their Victim Information Management system as it is now over five years old.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £28,800

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

In 2016, VSS procured a bespoke MS Dynamics CRM-based MI system, VIM (Victim Information Management). The system lifetime was defined as five years, plus two 1-year extensions. The first extension has now been initiated, and it is planned that the second will also be utilised extending the system to August 2023.. However, the version of MS Dynamics CRM underpinning VIM is over five years old, and requires an upgrade prior to the new procurement. The proposed upgrade of the MS Dynamics CRM framework to version 9.2 must be developed and tested on the VIM testing environment and rolled out onto the VIM production environment. This will be carried out by the existing supplier as they initially developed the system and are contracted to support it until August 2023.

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

VSS will rely on Regulation 72 1 b additional works, services or supplies “have become necessary” and were not included in the initial procurement and a change of supplier would not be practicable (for economic, technical or interoperability reasons) and would involve substantial inconvenience/duplication of costs - provided the change does not exceed 50% of the value of the original contract.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

---

## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

4 January 2022

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Codec

Queens Road

BELFAST

Email

[ssdadmin.cpd@finance-ni.gov.uk](mailto:ssdadmin.cpd@finance-ni.gov.uk)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

[www.finance-ni.gov.uk](http://www.finance-ni.gov.uk)

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Initial estimated total value of the contract/lot/concession: £28,800

Total value of the contract/lot/concession: £28,800

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015.

BELFAST

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Public Contract Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). The authority incorporates a standstill period (i.e. a minimum of 10 calendar days) before this contract is awarded.