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Contract

## **Freshservice Contract**

Braintree District Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000115

Procurement identifier (OCID): ocids-h6vhtk-05feed

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## **Scope**

## **Reference**

EPPRFQ150

## **Description**

Specification for renewal of Freshservice contract

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## **Contract 1. Freshservice Contract**

## **Supplier**

- SOFTCAT PLC

## **Contract value**

- £43,422.68 excluding VAT
- £52,107.22 including VAT

Below the relevant threshold

## **Date signed**

31 December 2025

## **Contract dates**

- 12 February 2026 to 12 February 2028
- 2 years, 1 day

## **Main procurement category**

Services

## **CPV classifications**

- 72222300 - Information technology services

## **Contract locations**

- UK - United Kingdom

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## Procedure

### Procedure type

Below threshold - limited competition

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## Supplier

### SOFTCAT PLC

- Companies House: 02174990
- Public Procurement Organisation Number: PZRT-9169-TVMT

Solar House, Fieldhouse Lane

Marlow

SL7 1LW

United Kingdom

Email: [psitq@softcat.com](mailto:psitq@softcat.com)

Website: <http://Softcat.com>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Freshservice Contract

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## **Contracting authority**

### **Braintree District Council**

- Public Procurement Organisation Number: PGBP-7262-MJTR

Causeway House

Braintree

CM7 9HB

United Kingdom

Email: [procurement@braintree.gov.uk](mailto:procurement@braintree.gov.uk)

Region: UKH34 - Essex Haven Gateway

Organisation type: Public authority - sub-central government