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Contract

Freshservice Contract

Braintree District Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000115

Procurement identifier (OCID): ocds-h6vhtk-05feed

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Scope

Reference

EPPRFQ150

Description

Specification for renewal of Freshservice contract

Contract 1. Freshservice Contract

Supplier

- SOFTCAT PLC

Contract value

- £43,422.68 excluding VAT
- £52,107.22 including VAT

Below the relevant threshold

Date signed

31 December 2025

Contract dates

- 12 February 2026 to 12 February 2028
- 2 years, 1 day

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Below threshold - limited competition

Supplier

SOFTCAT PLC

- Companies House: 02174990
- Public Procurement Organisation Number: PZRT-9169-TVMT

Solar House, Fieldhouse Lane

Marlow

SL7 1LW

United Kingdom

Email: psitq@softcat.com

Website: <http://Softcat.com>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Freshservice Contract

Contracting authority

Braintree District Council

- Public Procurement Organisation Number: PGBP-7262-MJTR

Causeway House

Braintree

CM7 9HB

United Kingdom

Email: procurement@braintree.gov.uk

Region: UKH34 - Essex Haven Gateway

Organisation type: Public authority - sub-central government