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Contract

## **Environmental Services and Regulatory Services Management Systems**

NORTH EAST LINCOLNSHIRE COUNCIL

F03: Contract award notice

Notice identifier: 2022/S 000-000111

Procurement identifier (OCID): ocds-h6vhtk-0293c4

Published 4 January 2022, 4:40pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NORTH EAST LINCOLNSHIRE COUNCIL

Municipal Offices, Town Hall Square

GRIMSBY

DN31 1HU

#### **Email**

[procurement@nelincs.gov.uk](mailto:procurement@nelincs.gov.uk)

#### **Telephone**

+44 1472323018

#### **Country**

United Kingdom

#### **NUTS code**

UKE13 - North and North East Lincolnshire

**Internet address(es)**

Main address

<http://www.nelincs.gov.uk>

Buyer's address

<https://www.nelincs.gov.uk/council-information-partnerships/contractsandtenders/panel/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Environmental Services and Regulatory Services Management Systems

Reference number

DN538463

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Supply, implement, and provide ongoing licencing, hosting and support for a cloud hosted:

Lot 1 - Environmental Services Management System

Lot 2 - Regulatory Services Management System

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £945,000

### **II.2) Description**

#### **II.2.1) Title**

Environmental Services Management System

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 48600000 - Database and operating software package
- 72260000 - Software-related services

### **II.2.3) Place of performance**

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire

### **II.2.4) Description of the procurement**

The Environmental Services Management System shall covers the following service area:

Waste Services

Street Cleaning Service (including Beach Cleaning Service)

Ground Maintenance Service

Fleet Service

The Authority reserve the right to modify the contract in the future to include the following:

Beach Safety Service

Gully Cleaning

Solar Street Bin System

Commercial Waste

Clinical Waste

### **II.2.5) Award criteria**

Quality criterion - Name: Essential Functionality / Weighting: Pass/Fail

Quality criterion - Name: Implementation - Delivery Plan / Weighting: 10%

Quality criterion - Name: Implementation - Training / Weighting: 5%

Quality criterion - Name: Support Services / Weighting: 7%

Quality criterion - Name: Implementation of Cloud Security Principles / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 3%

Quality criterion - Name: Demonstration / Weighting: 10%

Cost criterion - Name: Cost / Weighting: 60%

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Regulatory Services Management System

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48600000 - Database and operating software package
- 72260000 - Software-related services

### **II.2.3) Place of performance**

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire

### **II.2.4) Description of the procurement**

The Regulatory Services Management System shall covers the following service area:

Home Improvement Service

Disabled Facilities Grant Service

Licensing Service

Commercial Regulatory Service

Environmental Protection Service

Environmental Enforcement Service

### **II.2.5) Award criteria**

Quality criterion - Name: Essential Functionality / Weighting: Pass/Fail

Quality criterion - Name: Implementation - Delivery Plan / Weighting: 10%

Quality criterion - Name: Implementation - Training / Weighting: 5%

Quality criterion - Name: Support Services / Weighting: 7%

Quality criterion - Name: Implementation of Cloud Security Principles / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 3%

Quality criterion - Name: Demonstration / Weighting: 10%

Cost criterion - Name: Cost / Weighting: 60%

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-014428](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Environmental Services Management System

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Yotta Limited

Yotta House, 8 Hamilton Terrace

Leamington Spa

CV32 4LY

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £472,500

Total value of the contract/lot: £313,900

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**Section V. Award of contract**

**Lot No**

2

**Title**

Regulatory Services Management System

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

13 December 2021

**V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Arcus Global Limited

Future Business Centre, Kings Hedges Road

Cambridge

CB4 2HY

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £472,500

Total value of the contract/lot: £347,456

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

North East Lincolnshire Council - Legal Services

Municipal Offices, Town Hall Square

Grimsby

DN31 1HU

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

North East Lincolnshire Council - Legal Services

Municipal Offices, Town Hall Square

Grimsby

DN31 1HU

Country

United Kingdom