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Contract

Environmental Services and Regulatory Services Management Systems

NORTH EAST LINCOLNSHIRE COUNCIL

F03: Contract award notice

Notice identifier: 2022/S 000-000111

Procurement identifier (OCID): ocids-h6vhtk-0293c4

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Section I: Contracting authority

I.1) Name and addresses

NORTH EAST LINCOLNSHIRE COUNCIL

Municipal Offices, Town Hall Square

GRIMSBY

DN31 1HU

Email

procurement@nelincs.gov.uk

Telephone

+44 1472323018

Country

United Kingdom

NUTS code

UKE13 - North and North East Lincolnshire

Internet address(es)

Main address

<http://www.nelincs.gov.uk>

Buyer's address

<https://www.nelincs.gov.uk/council-information-partnerships/contractsandtenders/panel/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Environmental Services and Regulatory Services Management Systems

Reference number

DN538463

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Supply, implement, and provide ongoing licencing, hosting and support for a cloud hosted:

Lot 1 - Environmental Services Management System

Lot 2 - Regulatory Services Management System

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £945,000

II.2) Description

II.2.1) Title

Environmental Services Management System

Lot No

II.2.2) Additional CPV code(s)

- 48600000 - Database and operating software package
- 72260000 - Software-related services

II.2.3) Place of performance

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire

II.2.4) Description of the procurement

The Environmental Services Management System shall covers the following service area:

Waste Services

Street Cleaning Service (including Beach Cleaning Service)

Ground Maintenance Service

Fleet Service

The Authority reserve the right to modify the contract in the future to include the following:

Beach Safety Service

Gully Cleaning

Solar Street Bin System

Commercial Waste

Clinical Waste

II.2.5) Award criteria

Quality criterion - Name: Essential Functionality / Weighting: Pass/Fail

Quality criterion - Name: Implementation - Delivery Plan / Weighting: 10%

Quality criterion - Name: Implementation - Training / Weighting: 5%

Quality criterion - Name: Support Services / Weighting: 7%

Quality criterion - Name: Implementation of Cloud Security Principles / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 3%

Quality criterion - Name: Demonstration / Weighting: 10%

Cost criterion - Name: Cost / Weighting: 60%

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Regulatory Services Management System

Lot No

2

II.2.2) Additional CPV code(s)

- 48600000 - Database and operating software package
- 72260000 - Software-related services

II.2.3) Place of performance

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire

II.2.4) Description of the procurement

The Regulatory Services Management System shall covers the following service area:

Home Improvement Service

Disabled Facilities Grant Service

Licensing Service

Commercial Regulatory Service

Environmental Protection Service

Environmental Enforcement Service

II.2.5) Award criteria

Quality criterion - Name: Essential Functionality / Weighting: Pass/Fail

Quality criterion - Name: Implementation - Delivery Plan / Weighting: 10%

Quality criterion - Name: Implementation - Training / Weighting: 5%

Quality criterion - Name: Support Services / Weighting: 7%

Quality criterion - Name: Implementation of Cloud Security Principles / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 3%

Quality criterion - Name: Demonstration / Weighting: 10%

Cost criterion - Name: Cost / Weighting: 60%

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-014428](#)

Section V. Award of contract

Lot No

1

Title

Environmental Services Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 December 2021

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Yotta Limited

Yotta House, 8 Hamilton Terrace

Leamington Spa

CV32 4LY

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £472,500

Total value of the contract/lot: £313,900

Section V. Award of contract

Lot No

2

Title

Regulatory Services Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 December 2021

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Arcus Global Limited

Future Business Centre, Kings Hedges Road

Cambridge

CB4 2HY

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £472,500

Total value of the contract/lot: £347,456

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

North East Lincolnshire Council - Legal Services

Municipal Offices, Town Hall Square

Grimsby

DN31 1HU

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

North East Lincolnshire Council - Legal Services

Municipal Offices, Town Hall Square

Grimsby

DN31 1HU

Country

United Kingdom