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Contract

019-SN-24 Leisure Services Software Management System Contract

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F03: Contract award notice

Notice identifier: 2025/S 000-000109

Procurement identifier (OCID): ocids-h6vhtk-049626

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Section I: Contracting authority

I.1) Name and addresses

019-SN-24 Leisure Services Software Management System Contract

Horizon Business Centre, Peachman Way, Broadland Business Park

Norwich

NR7 0WF

Email

Tracey.Mellor@breckland.gov.uk

Country

United Kingdom

NUTS code

UKH17 - Breckland and South Norfolk

Internet address(es)

Main address

www.southnorfolkandbroadland.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

019-SN-24 Leisure Services Software Management System Contract

Reference number

019-SN-24

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council runs 5 leisure centre(s) in South Norfolk. The current leisure management system has been installed since 2010. The Council seeks a system to replace its current solution. As part of our continued drive to improve services in the community, the implementation of a new integrated leisure management software solution across our leisure sites is planned. It is anticipated that the implementation of the new system will improve the customer experience by providing an online self-service portal facilitating joining, bookings, payment administration (including direct debit management), account management, and will permit access to these facilities using a range of devices including smartphones. The new system will also provide statistical analysis reports and intelligent marketing.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £391,934

II.2) Description

II.2.2) Additional CPV code(s)

- 48110000 - Point of sale (POS) software package
- 48219300 - Administration software package
- 48422000 - Software package suites

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

The Council runs 5 leisure centre(s) in South Norfolk. The current leisure management system has been installed since 2010. The Council seeks a system to replace its current solution. As part of our continued drive to improve services in the community, the implementation of a new integrated leisure management software solution across our leisure sites is planned. It is anticipated that the implementation of the new system will improve the customer experience by providing an online self-service portal facilitating joining, bookings, payment administration (including direct debit management), account management, and will permit access to these facilities using a range of devices including smartphones. The new system will also provide statistical analysis reports and intelligent marketing.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-027496](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

019-SN-24

Title

Leisure Centre Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Perfect Gym Solutions S.A

Warsaw

Country

Poland

NUTS code

- PL912 - Warszawski wschodni

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £435,000

Total value of the contract/lot: £391,934

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

019-SN-24 Leisure Services Software Management System Contract

Norwich

Country

United Kingdom