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Tender

## **RBGKEW1121 Extended Magento Implementation, hosting and support**

Royal Botanic Gardens, Kew

F02: Contract notice

Notice identifier: 2023/S 000-000084

Procurement identifier (OCID): ocids-h6vhtk-0394de

Published 3 January 2023, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Royal Botanic Gardens, Kew

Richmond, Kew

Richmond, Kew

TW9 3AE

#### **Email**

[procurement@kew.org](mailto:procurement@kew.org)

#### **Telephone**

+44 2083325655

#### **Country**

United Kingdom

#### **Region code**

UKI3 - Inner London – West

**Internet address(es)**

Main address

<http://kew.org>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Richmond%2C-Kew:-Information-technology-services./HVB74X4U5M>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

RBGKEW1121 Extended Magento Implementation, hosting and support

Reference number

RBGKEW1121

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Royal Botanic Gardens, Kew ('RBG Kew') requires a supplier to deliver customisation of our existing e-commerce site hosted on Magento, who will be responsible for the hosting and ongoing support and maintenance.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1.4

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI3 - Inner London – West

Main site or place of performance

Inner London – West

#### **II.2.4) Description of the procurement**

Royal Botanic Gardens, Kew ('RBG Kew') requires supplier to deliver customisation of our existing e-commerce site hosted on Magento, who will be responsible for the hosting and ongoing support and maintenance.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

3 year contract , with the potential to extend annually thereafter for up to 4 years

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 001-000001](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 February 2023

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

3 February 2023

Local time

11:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 6 years

### **VI.3) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Richmond%2C-Kew:-Information-technology-services./HVB74X4U5M>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/HVB74X4U5M>

GO Reference: GO-202313-PRO-21852891

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

TBC

Richmond, Kew

TW9 3AE

Country

United Kingdom