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Tender

RBGKEW1121 Extended Magento Implementation, hosting and support

Royal Botanic Gardens, Kew

F02: Contract notice

Notice identifier: 2023/S 000-000084

Procurement identifier (OCID): ocds-h6vhtk-0394de

Published 3 January 2023, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Royal Botanic Gardens, Kew

Richmond, Kew

Richmond, Kew

TW9 3AE

Email

procurement@kew.org

Telephone

+44 2083325655

Country

United Kingdom

Region code

UKI3 - Inner London – West

Internet address(es)

Main address

<http://kew.org>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Richmond%2C-Kew:-Information-technology-services./HVB74X4U5M>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RBGKEW1121 Extended Magento Implementation, hosting and support

Reference number

RBGKEW1121

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Royal Botanic Gardens, Kew ('RBG Kew') requires a supplier to deliver customisation of our existing e-commerce site hosted on Magento, who will be responsible for the hosting and ongoing support and maintenance.

II.1.5) Estimated total value

Value excluding VAT: £1.4

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI3 - Inner London – West

Main site or place of performance

Inner London – West

II.2.4) Description of the procurement

Royal Botanic Gardens, Kew ('RBG Kew') requires supplier to deliver customisation of our existing e-commerce site hosted on Magento, who will be responsible for the hosting and ongoing support and maintenance.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

3 year contract , with the potential to extend annually thereafter for up to 4 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 001-000001](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 February 2023

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

3 February 2023

Local time

11:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 6 years

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Richmond%2C-Kew:-Information-technology-services./HVB74X4U5M>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/HVB74X4U5M>

GO Reference: GO-202313-PRO-21852891

VI.4) Procedures for review

VI.4.1) Review body

TBC

Richmond, Kew

TW9 3AE

Country

United Kingdom