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Contract

## **ROH Telephony Replacement Managed Service**

The Royal Orthopaedic Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-000071

Procurement identifier (OCID): ocids-h6vhtk-03dc89

Published 3 January 2025, 10:48am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Royal Orthopaedic Hospital NHS Foundation Trust

Bristol Road South

Birmingham

B31 2AP

#### **Contact**

Abdul Alim

#### **Email**

[abdul.alim@uhb.nhs.uk](mailto:abdul.alim@uhb.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG3 - West Midlands

**Internet address(es)**

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.uhb.nhs.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ROH Telephony Replacement Managed Service

Reference number

PROC.08.0370

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Royal Orthopaedic Hospital NHS Foundation Trust has awarded a contract to provide Telephony Services.

The contract term is initially for 5 years with the option to extend for a total of 10 years.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,518,056.66

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 64200000 - Telecommunications services

#### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

#### **II.2.4) Description of the procurement**

The Royal Orthopaedic Hospital NHS Foundation Trust has awarded a contract to provide Telephony Services.

The contract Term is initially for 5 years with the option to extend for a total of 10 years.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical/Quality / Weighting: 50%

Quality criterion - Name: Presentations / Weighting: 10%

Quality criterion - Name: Social Value / Weighting: 10%

Cost criterion - Name: Commercial / Weighting: 30%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-028650](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 September 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

UNIFY HOLDING UK 1 LIMITED

Second Floor, Mid City Place, 71 High Holborn

London

WC1V 6EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

14811050

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,500,000

Lowest offer: £800,000 / Highest offer: £2,000,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Orthopaedic Hospital NHS Foundation Trust

Bristol Road South

Birmingham

B31 2AP

Country

United Kingdom

Internet address

<https://www.uhb.nhs.uk/>