

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000071-2025>

Contract

ROH Telephony Replacement Managed Service

The Royal Orthopaedic Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-000071

Procurement identifier (OCID): ocds-h6vhtk-03dc89

Published 3 January 2025, 10:48am

Section I: Contracting authority

I.1) Name and addresses

The Royal Orthopaedic Hospital NHS Foundation Trust

Bristol Road South

Birmingham

B31 2AP

Contact

Abdul Alim

Email

abdul.alim@uhb.nhs.uk

Country

United Kingdom

Region code

UKG3 - West Midlands

Internet address(es)

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.uhb.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ROH Telephony Replacement Managed Service

Reference number

PROC.08.0370

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Royal Orthopaedic Hospital NHS Foundation Trust has awarded a contract to provide Telephony Services.

The contract term is initially for 5 years with the option to extend for a total of 10 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,518,056.66

II.2) Description

II.2.2) Additional CPV code(s)

- 64200000 - Telecommunications services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

The Royal Orthopaedic Hospital NHS Foundation Trust has awarded a contract to provide Telephony Services.

The contract Term is initially for 5 years with the option to extend for a total of 10 years.

II.2.5) Award criteria

Quality criterion - Name: Technical/Quality / Weighting: 50%

Quality criterion - Name: Presentations / Weighting: 10%

Quality criterion - Name: Social Value / Weighting: 10%

Cost criterion - Name: Commercial / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-028650](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 September 2024

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

UNIFY HOLDING UK 1 LIMITED

Second Floor, Mid City Place, 71 High Holborn

London

WC1V 6EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

14811050

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,500,000

Lowest offer: £800,000 / Highest offer: £2,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Royal Orthopaedic Hospital NHS Foundation Trust

Bristol Road South

Birmingham

B31 2AP

Country

United Kingdom

Internet address

<https://www.uhb.nhs.uk/>