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Tender

## **Children and Adults case Management Solution Framework**

capitalEsourcing  
Royal Borough of Kensington and Chelsea  
Westminster City Council

F01: Prior information notice  
Call for competition  
Notice identifier: 2021/S 000-000070  
Procurement identifier (OCID): ocds-h6vhtk-02878c  
Published 4 January 2021, 11:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

capitalEsourcing  
64 Victoria Street  
London  
SW1E 6QP

#### **Contact**

[tgbadebo@westminster.gov.uk](mailto:tgbadebo@westminster.gov.uk)

#### **Email**

[tgbadebo@westminster.gov.uk](mailto:tgbadebo@westminster.gov.uk)

#### **Country**

United Kingdom

**NUTS code**

UKI - LONDON

**Internet address(es)**

Main address

[www.capitalesourcing.com](http://www.capitalesourcing.com)

Buyer's address

[www.westminster.gov.uk](http://www.westminster.gov.uk)

**I.1) Name and addresses**

Royal Borough of Kensington and Chelsea

Hornton Street

London

W8 7NX

**Email**

[tgbadebo@westminster.gov.uk](mailto:tgbadebo@westminster.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKI - LONDON

**Internet address(es)**

Main address

[www.capitalesourcing.com](http://www.capitalesourcing.com)

Buyer's address

[www.rbkc.gov.uk](http://www.rbkc.gov.uk)

### **I.1) Name and addresses**

Westminster City Council

64, Victoria Street

London

SW1E 6QP

#### **Email**

[tgbadebo@westminster.gov.uk](mailto:tgbadebo@westminster.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI - LONDON

#### **Internet address(es)**

Main address

[www.capitalesourcing.com](http://www.capitalesourcing.com)

Buyer's address

[www.westminster.gov.uk](http://www.westminster.gov.uk)

### **I.2) Information about joint procurement**

The contract involves joint procurement

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.capitalesourcing.com](http://www.capitalesourcing.com)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.capitalesourcing.com](http://www.capitalesourcing.com)

Tenders or requests to participate must be submitted to the above-mentioned address

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Children and Adults case Management Solution Framework

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This framework will allow both Children and Adult Social Care to procure the Case management as and when needed.

At the heart of this implementation is a fundamental outcome: putting children and families at the heart of the design and supporting them in the most effective way. This is a revolution in case management, moving it from being an administrative tool to taking the role of an enabler of best practice within social work delivery.

Bi-borough Children's Services are also keen to collaborate and jointly design a new

approach to case management this exercise will enable potential suppliers to co create the end solution with Bi borough and develop a unique and innovative product for the benefit of the market as whole.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Core case management system

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKI - LONDON

### **II.2.4) Description of the procurement**

Scope

The following Service areas will need to be covered to achieve this

CareLeavers

Case Notes and Events

MASH

Missing Children

Early Help

Emergency Duty Team

Family Collaboration Functionality (see Lot 4)

Referrals

CIN - CP

Fostering & Adoption

Finance

LAC

Short Breaks

Disable Children's Service

Alongside this a set of common requirements will be required to service all areas of the system.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

24 +24

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Mobile working

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 64212700 - Universal Mobile Telephone System (UMTS) services
- 72200000 - Software programming and consultancy services
- 72212983 - Development software development services
- 85311300 - Welfare services for children and young people

### **II.2.3) Place of performance**

NUTS codes

- UKI - LONDON

### **II.2.4) Description of the procurement**

Our ambitions for this Lot are:

- Making as much of the functionality in Lot 1 available to practitioners on the move, this could be through app based technology or equally mobile connectivity back to the core case management system.
- We would look to encourage suppliers bidding for Lot 1 to also consider bidding for this Lot where their product can support the requirements.
- If achievable the provision of off-line records should also be available, for where there isn't an available network connection.

The detailed requirements are defined within the Lot 2 – Mobile Working Functional Requirements and Lot 2 - Mobile Working Non-functional Requirements documents of this procurement.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 +2 years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Third Party Collaboration solution

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72212700 - Software development services utilities
- 72227000 - Software integration consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKI - LONDON

### **II.2.4) Description of the procurement**



Enabling 2-way collaboration with 3rd parties.

The detailed requirements are defined within the “Lot 3 – Third Party Collaboration Functional Requirements” and “Lot 3 – Third Party Collaboration Non-functional Requirements” documents of this procurement.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 + 2 years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Family Collaboration Solution

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48170000 - Compliance software package

### **II.2.3) Place of performance**

NUTS codes

- UKI - LONDON

### **II.2.4) Description of the procurement**

Our ambitions for this Lot are:

- Use the best of technology to collaborate directly with families and enable this collaboration to support our provision of care. This should also enable a family story style view of records.
- The solution should build on the extensive use of technology by children and young people.
- Enable transparent and appropriate interaction with records so that children and families can help influence, understand and be part of their own journey.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 + 2 years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Listed in the Instruction to tender.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 4

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

1 February 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.5) Scheduled date for start of award procedures**

14 May 2021

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

To register an expression of Interest go via the E-procurement portal CapitalESourcing;  
<https://www.capitalesourcing.com>

Or browse as follows:

— connect to <https://www.capitalesourcing.com>

— enter your Username and Password,

— go to published opportunities,

— click on the project Title 'Children and Adult Case Management Solution Framework' to view details.

The full list of all current Opportunities can always be accessed at:

[https://www.capitalesourcing.com/esop/toolkit/opportunity/opportunityList.do?reset=true&resetstored=true&oppList=CURRENT&\\_ncp=1608149368835.1236279-1](https://www.capitalesourcing.com/esop/toolkit/opportunity/opportunityList.do?reset=true&resetstored=true&oppList=CURRENT&_ncp=1608149368835.1236279-1)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Procurement Services, Westminster City Council

64 Victoria Street

London

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Centre for Effective Dispute Resolution

International Dispute Resolution Centre, 70 Fleet Street

London

EC4Y 1EU

Country

United Kingdom