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Awarded contract

Wales NHS and Social Care Mental Health of the Workforce Support Services

Welsh Government

F03: Contract award notice

Notice reference: 2022/S 000-000051

Published: 4 January 2022, 11:45am

Section I: Contracting authority

I.1) Name and addresses

Welsh Government

Corporate Procurement Services, Cathays Park

Cardiff

CF10 3NQ

Email

CPSProcurementAdvice@gov.wales

Telephone

+44 3000257095

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://gov.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Wales NHS and Social Care Mental Health of the Workforce Support Services

Reference number

C040/2021/2022

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

We wish to procure a contract to deliver free at point of access service that provides signposting and access to a tiered model of mental health support and psychological treatment for the NHS and Social Care workforce in Wales.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,490,617.21

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

We wish to procure a contract to deliver free at point of access service that provides signposting and access to a tiered model of mental health support and psychological treatment for the NHS and Social Care workforce in Wales.

To provide support to those with acute symptoms such as feeling overwhelmed and distressed or having difficulties managing the various challenges that the pandemic has brought; those developing symptoms of anxiety and depression, alcohol use disorder, as well as longer term effects such as Post-traumatic Stress Disorder (PTSD). The aim is to develop a delivery model that is scaled to meet the mental health needs of both the NHS and Social Care workforce over the longer term.

The successful bidder will need to provide a service where clients can make contact through both telephone and electronically. A relevant risk assessment must be carried out and we would require that individuals are directed to an advisor who would be able to triage their need and signpost them on to one or more of the following contract services:

- Self-Help: sign-posting to numerous mobile applications, self-help guides, virtual groups and other services.
- Guided Self-Help: Following initial consultations individuals will be directed to specific Self-help materials. As appropriate a follow-up consultation will review the need for additional support.
- Peer Support: This would require giving access to volunteer peer-support providers.
- Virtual face to face consultations: This would require individuals to receive up to eight sessions of CBT from a BABCP accredited therapist.
- Alcohol and Substance Misuse Service: We require that individuals are supported through a specialist assessment and provided with advice on onward interventions where appropriate.
- We recognise that an individual's mental health can be affected by many aspects of their personal and professional lives. We require the successful bidder to offer support to those experiencing challenges with relationships, finance, housing, working environments as well as other difficulties.

Where an individual presents with more complex needs, we require that cognitive therapies

be rapidly accessed and tailored to the needs of each individual following a risk assessment process. Therapists should be BABCP accredited.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

as stated in the procurement documents

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The initial contract term is 3 years, an option to extend the contract by an additional 2 years is available to the Client. The estimated maximum contract value stated in this notice is for the initial 3 year contract term. An additional up to GBP 3,000,000 may be available for the optional extension period, up to GBP 1,500,000 per annum.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-022267](#)

Section V. Award of contract

Contract No

C040/2021/2022

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 December 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Heath for Health Professionals Wales

Hadyn Ellis Building, Maindy Road

Cardiff

CF244HQ

Telephone

+44 7790704869

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,500,000

Total value of the contract/lot: £4,490,617.21

Section VI. Complementary information

VI.3) Additional information

The estimated contract value for the initial 3 year contract term is GBP 4.5 million and approximately GBP 3 million should the extension be utilised.

(WA Ref:117094)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom