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Contract

## **Wales NHS and Social Care Mental Health of the Workforce Support Services**

Welsh Government

F03: Contract award notice

Notice identifier: 2022/S 000-000051

Procurement identifier (OCID): ocds-h6vhtk-02ca28

Published 4 January 2022, 11:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Welsh Government

Corporate Procurement Services, Cathays Park

Cardiff

CF10 3NQ

#### **Email**

[CPSProcurementAdvice@gov.wales](mailto:CPSProcurementAdvice@gov.wales)

#### **Telephone**

+44 3000257095

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<https://gov.wales>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0007](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Wales NHS and Social Care Mental Health of the Workforce Support Services

Reference number

C040/2021/2022

#### **II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

We wish to procure a contract to deliver free at point of access service that provides signposting and access to a tiered model of mental health support and psychological treatment for the NHS and Social Care workforce in Wales.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,490,617.21

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

## II.2.4) Description of the procurement

We wish to procure a contract to deliver free at point of access service that provides signposting and access to a tiered model of mental health support and psychological treatment for the NHS and Social Care workforce in Wales.

To provide support to those with acute symptoms such as feeling overwhelmed and distressed or having difficulties managing the various challenges that the pandemic has brought; those developing symptoms of anxiety and depression, alcohol use disorder, as well as longer term effects such as Post-traumatic Stress Disorder (PTSD). The aim is to develop a delivery model that is scaled to meet the mental health needs of both the NHS and Social Care workforce over the longer term.

The successful bidder will need to provide a service where clients can make contact through both telephone and electronically. A relevant risk assessment must be carried out and we would require that individuals are directed to an advisor who would be able to triage their need and signpost them on to one or more of the following contract services:

- Self-Help: sign-posting to numerous mobile applications, self-help guides, virtual groups and other services.
- Guided Self-Help: Following initial consultations individuals will be directed to specific Self-help materials. As appropriate a follow-up consultation will review the need for additional support.
- Peer Support: This would require giving access to volunteer peer-support providers.
- Virtual face to face consultations: This would require individuals to receive up to eight sessions of CBT from a BABCP accredited therapist.
- Alcohol and Substance Misuse Service: We require that individuals are supported through a specialist assessment and provided with advice on onward interventions where appropriate.
- We recognise that an individual's mental health can be affected by many aspects of their personal and professional lives. We require the successful bidder to offer support to those experiencing challenges with relationships, finance, housing, working environments as well as other difficulties.

Where an individual presents with more complex needs, we require that cognitive therapies be rapidly accessed and tailored to the needs of each individual following a risk assessment process. Therapists should be BABCP accredited.

## II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: Yes

Description of options

as stated in the procurement documents

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The initial contract term is 3 years, an option to extend the contract by an additional 2 years is available to the Client. The estimated maximum contract value stated in this notice is for the initial 3 year contract term. An additional up to GBP 3,000,000 may be available for the optional extension period, up to GBP 1,500,000 per annum.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-022267](#)

## **Section V. Award of contract**

### **Contract No**

C040/2021/2022

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Heath for Health Professionals Wales

Hadyn Ellis Building, Maindy Road

Cardiff

CF244HQ

Telephone

+44 7790704869

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £4,500,000

Total value of the contract/lot: £4,490,617.21

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The estimated contract value for the initial 3 year contract term is GBP 4.5 million and approximately GBP 3 million should the extension be utilised.

(WA Ref:117094)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

