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Not applicable

## **Refugee Resettlement Support Service**

London Borough of Lewisham

F14: Notice for changes or additional information

Notice identifier: 2021/S 000-000044

Procurement identifier (OCID): ocids-h6vhtk-028772

Published 4 January 2021, 3:15pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

London Borough of Lewisham

5th Floor Laurence House

Catford

SE6 4RU

#### **Contact**

Mr Jack Skelly

#### **Email**

[Jack.Skelly@lewisham.gov.uk](mailto:Jack.Skelly@lewisham.gov.uk)

#### **Telephone**

+44 2083143085

#### **Country**

United Kingdom

**NUTS code**

UKI44 - Lewisham and Southwark

**Internet address(es)**

Main address

<http://www.lewisham.gov.uk>

Buyer's address

<http://www.lewisham.gov.uk>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Refugee Resettlement Support Service

Reference number

DN463271

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This service will provide support for refugee families at all stages of Lewisham Council's Refugee Resettlement Programme, from pre-arrival planning through the first year and into years 2-5 of their support, transitioning them off the programme by the end of this period. It will work alongside the Council's central programme management, all mainstream provision and other bespoke provision for this programme.

The service will include, but is not limited to:

- Pre-arrival preparation for refugee families accepted onto the Lewisham Refugee Resettlement Programme
- Initial reception services for the refugees including "meet and greet" at the airport, a welcome pack and an initial orientation
- Orientation services including support to register for local health, education, ESOL and benefits services
- Ongoing support over 12 months to integrate service users into the community and to build service users' skills, moving towards independence and step-down
- Support for families stepped down through a drop-in centre

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2020/S 030-071106](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

I.1

Instead of

Text

Contact person: Ms Natasha Valladares

E-mail: [natasha.valladares@lewisham.gov.uk](mailto:natasha.valladares@lewisham.gov.uk)

Telephone: +44 2083146277

Read

Text

Contact person: Mr Jack Skelly

E-mail: [jack.skelly@lewisham.gov.uk](mailto:jack.skelly@lewisham.gov.uk)

Telephone: 020 8314 3085