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Tender

# **Tackling Digital Exclusion**

Nottinghamshire County Council

F02: Contract notice Notice identifier: 2021/S 000-000042 Procurement identifier (OCID): ocds-h6vhtk-028770 Published 4 January 2021, 3:07pm

## Section I: Contracting authority

### I.1) Name and addresses

Nottinghamshire County Council

County Hall, West Bridgford

Nottingham

NG2 7QP

#### Contact

. Amanda Oakley

#### Email

amanda.oakley@nottscc.gov.uk

#### Telephone

+44 1159773203

Country

United Kingdom

#### NUTS code

UKF15 - North Nottinghamshire

#### Internet address(es)

Main address

http://www.nottinghamshire.gov.uk

Buyer's address

http://www.nottinghamshire.gov.uk

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.due-north.com/Advert/Index?advertId=625995a2-544beb11-8106-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://procontract.due-north.com/Advert/Index?advertId=625995a2-544b-eb11-8106-005056b64545

#### I.4) Type of the contracting authority

Regional or local authority

#### I.5) Main activity

General public services

## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Tackling Digital Exclusion

Reference number

DN515967

#### II.1.2) Main CPV code

• 72253000 - Helpdesk and support services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Nottinghamshire County Council will be providing tablet devices (Lenovo Tab M10 Tablets with Android 9) to Service Users and through this tender will be seeking a single Provider to provide instruction and on-going support to the Service Users. As the digital exclusion is being experienced now by many individuals due to the restrictions imposed around the Covid-19 Pandemic there is real urgency to deliver and provide support as quickly as possible. The Council will be using the Open Accelerated Procedure to commission a Provider to facilitate a quick roll out of devices and associated support.

#### II.1.6) Information about lots

This contract is divided into lots: No

### **II.2) Description**

#### II.2.3) Place of performance

NUTS codes

- UKF15 North Nottinghamshire
- UKF16 South Nottinghamshire

#### II.2.4) Description of the procurement

Nottinghamshire County Council will be providing tablet devices (Lenovo Tab M10 Tablets with Android 9) to Service Users and through this tender will be seeking a single Provider to provide instruction and on-going support to the Service Users. As the digital exclusion is being experienced now by many individuals due to the restrictions imposed around the Covid-19 Pandemic there is real urgency to deliver and provide support as quickly as possible. The Council will be using the Open Accelerated Procedure to commission a Provider to facilitate a quick roll out of devices and associated support.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section IV. Procedure

### **IV.1)** Description

#### IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

Nottinghamshire County Council will be providing tablet devices (Lenovo Tab M10 Tablets with Android 9) to Service Users and through this tender will be seeking a single Provider to provide instruction and on-going support to the Service Users.

As the digital exclusion is being experienced now by many individuals due to the restrictions imposed around the Covid-19 Pandemic there is real urgency to deliver and provide support as quickly as possible. The Council will be using the Open Accelerated Procedure to commission a Provider to facilitate a quick roll out of devices and associated support.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 January 2021

Local time

12:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7) Conditions for opening of tenders

Date

20 January 2021

Local time

12:00pm

## Section VI. Complementary information

## VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.4) Procedures for review

#### VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom