

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000038-2022>

Tender

Health Improvement Patient Administration System

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F02: Contract notice

Notice identifier: 2022/S 000-000038

Procurement identifier (OCID): ocds-h6vhtk-0306bb

Published 4 January 2022, 10:25am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Contact

Bethan Dyke

Email

bethan.dyke@wales.nhs.uk

Telephone

+44 1443848585

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://etenderwales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Health Improvement Patient Administration System

Reference number

PHW-OJEU-49258

II.1.2) Main CPV code

- 75100000 - Administration services

II.1.3) Type of contract

Services

II.1.4) Short description

The contract covers the requirement for patient administration systems for two national Health Improvement programmes – the National Exercise Referral Scheme (NERS) and Help Me Quit (NHS-based smoking cessation) – to be developed in line with the vision for NHS digital services.

II.1.5) Estimated total value

Value excluding VAT: £265,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Help Me Quit Patient Administration System

Lot No

1

II.2.2) Additional CPV code(s)

- 75100000 - Administration services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

Suppliers are to note that a critical success factor for implementing a new patient administration system (or systems) for these programmes will be in enabling health professionals to refer patients on to programmes much more simply and efficiently than is currently possible. A number of new interfaces with existing NHS Wales patient systems such as the Welsh Clinical Commissioning Gateway (WCCG) and Welsh Clinical Portal (WCP), as well as with Welsh demographic services, will be required so that GPs and other health professionals can extract and pull patient clinical data automatically into their referrals.

Providing this improved functionality is a key system benefit and is likely to be critical in encouraging key professional groups (e.g., pharmacists in relation to Help Me Quit) to use a new system, and should greatly improve the speed, volume and quality of referrals into programmes.

In setting out their delivery approach, suppliers will need to engage with Digital Health and Care Wales (NHS Wales IT service) as early as possible in the project

II.2.5) Award criteria

Quality criterion - Name: Experience / Weighting: 20

Quality criterion - Name: Skills & Knowledge / Weighting: 20

Quality criterion - Name: Approach & Plan / Weighting: 20

Quality criterion - Name: Contract Management / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 15

Quality criterion - Name: Risk Management / Weighting: 5

Quality criterion - Name: Scope / Weighting: 5

Quality criterion - Name: Resource Use / Weighting: 10

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Optional 36 Month Extension

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

National Exercise Referral Scheme Patient Administration System

Lot No

2

II.2.2) Additional CPV code(s)

- 75100000 - Administration services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The contract covers the requirement for patient administration systems for two national Health Improvement programmes – the National Exercise Referral Scheme (NERS) and Help Me Quit (NHS-based smoking cessation) – to be developed in line with the vision for NHS digital services.

II.2.5) Award criteria

Quality criterion - Name: Experience / Weighting: 20

Quality criterion - Name: Skills & Knowledge / Weighting: 20

Quality criterion - Name: Approach & Plan / Weighting: 20

Quality criterion - Name: Contract Management / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Resource Use / Weighting: 5

Quality criterion - Name: Risk Management / Weighting: 5

Quality criterion - Name: Scope / Weighting: 5

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Optional 36 Month Extension

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Help Me Quit and National Exercise Referral Scheme – Single Patient Administration System

Lot No

3

II.2.2) Additional CPV code(s)

- 75100000 - Administration services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The contract covers the requirement for patient administration systems for two national Health Improvement programmes – the National Exercise Referral Scheme (NERS) and Help Me Quit (NHS-based smoking cessation) – to be developed in line with the vision for NHS digital services.

II.2.5) Award criteria

Quality criterion - Name: Experience / Weighting: 20

Quality criterion - Name: Skills & Knowledge / Weighting: 20

Quality criterion - Name: Approach & Plan / Weighting: 20

Quality criterion - Name: Contract Management / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Resource Use / Weighting: 5

Quality criterion - Name: Risk Management / Weighting: 5

Quality criterion - Name: Scope / Weighting: 5

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Optional 36 Month Extension

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 February 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

9 February 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

1. The Contracting Authority reserves the right to award the contract in whole, in part or annul the tendering process and not award any contract.
2. Bidders should note that they will be required to enter into terms and conditions of contract as set out in the ITT and that save for matters of clarification or consistency the Contracting Authority will not negotiate the terms.
3. The Contracting Authority will not accept completed ITT's after the stated closing date.
4. All documents to be priced (where applicable) in sterling and all payments made in sterling.
5. All tender costs and liabilities incurred by bidders shall be the sole responsibility of the bidders.
6. Prospective suppliers should note that NHS Shared Services Partnership - Procurement Services is acting on behalf of Public Health Wales NHS Trust

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=117165

(WA Ref:117165)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

NHS Wales Shared Services Partnership on behalf of Public Health Wales NHS Trust will allow a minimum 10 calendar day standstill period between notifying the award decision and awarding the contract.

Unsuccessful tenderers and applicants are entitled to receive reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the tenderer/applicant was unsuccessful.

Should additional information be required it should be requested of the addressee in section I.1.

Aggrieved parties who have been harmed or are at risk of harm by breach of the procurement rules have the right to take action in the High Court (England and Wales). Any such action is subject to strict time limits in accordance with the Public Contracts (Amendments) Regulations 2015