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Tender

Single Homelessness Services Tender

Watford Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000034

Procurement identifier (OCID): ocds-h6vhtk-05feb7

Published 2 January 2026, 12:05pm

Scope

Description

Watford Borough Council tender for housing and associated support services to provide a high level Single Homelessness Services namely: Housing First (Lot 1), Multi-disciplinary Outreach Service (Lot 2) and Integrated Support & Step-Down Service (Lot 3). This is tender is governed by section 9 of the Procurement Act 2023, Light Touch Contracts.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Watford:-Provision-of-services-to-the-community./29473T26NV>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/29473T26NV>

Total value (estimated)

- £2,340,000 excluding VAT

- £2,808,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 1 April 2030
- 4 years, 1 day

Main procurement category

Services

Lot constraints

Maximum number of lots a supplier can bid for: 2

Maximum number of lots a supplier can be awarded: 2

Not the same for all lots

CPV classifications and contract locations are shown in Lot sections, because they are not the same for all lots.

Lot Lot 1, Lot 2 and Lot 3. Lot 1

Description

Lot 1 Housing First is an approach to successfully support rough sleepers with complex and multiple needs, and histories of entrenched rough sleeping to live in their own homes. Housing First should provide a stable, independent home together with intensive personalised support and case management to individuals. The service will support 25 individuals with active cases, plus any dormant cases subject to manageable numbers.

Lot value (estimated)

- £800,000 excluding VAT
- £960,000 including VAT

CPV classifications

- 98000000 - Other community, social and personal services

Contract locations

- UK - United Kingdom

Same for all lots

Contract dates are shown in the Scope section, because they are the same for all lots.

Lot Lot 2. Lot 2 Multi-Disciplinary Outreach Service

Description

Lot 2 Multi-Disciplinary Outreach Service The service will support Watford Borough Council's identified Target Priority Group of Rough Sleepers (TPG) ranging from up to 6 individuals at any given time, any newly identified Rough Sleepers in the district

(averaged at 16 individuals per month), and any other individual identified to be at risk of homelessness from Watford's Single Homeless Pathway (SHP).

Lot value (estimated)

- £540,000 excluding VAT
- £648,000 including VAT

CPV classifications

- 75200000 - Provision of services to the community
- 98000000 - Other community, social and personal services
- 98133100 - Civic betterment and community facility support services

Same for all lots

Contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Lot 3 - Integrated Support & Step-Down Service

Description

Delivery and management of 33 accommodation units (22 intensive support + 11 step-down studios) for single people experiencing homelessness. Provision of on-site housing-related support, case management, and resettlement planning.

Lot value (estimated)

- £1,000,000 excluding VAT

- £1,200,000 including VAT

CPV classifications

- 75200000 - Provision of services to the community

Contract locations

- VI - United States Virgin Islands
- AE - United Arab Emirates
- UK - United Kingdom
- UM - United States Minor Outlying Islands
- US - United States

Same for all lots

Contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot Lot 1, Lot 2 and Lot 3. Lot 1

Lot Lot 2. Lot 2 Multi-Disciplinary Outreach Service

Lot 3. Lot 3 - Integrated Support & Step-Down Service

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

14 January 2026, 12:00am

Tender submission deadline

19 January 2026, 11:59pm

Submission address and any special instructions

<https://www.delta-esourcing.com/delta/project/buyer/editTenderNotice.html>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

23 February 2026

Award criteria

Lot Lot 1, Lot 2 and Lot 3. Lot 1

Lot 3. Lot 3 - Integrated Support & Step-Down Service

Name	Description	Type	Weighting
Quality	Quality	Quality	65%
Price	Price	Price	35%

Lot Lot 2. Lot 2 Multi-Disciplinary Outreach Service

Name	Description	Type	Weighting
Criterion 2	Quality	Price	65%
Criterion 1	Price	Price	35%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Reduced tendering period

Yes

Light touch contract - no minimum

Documents

Associated tender documents

<https://www.delta-esourcing.com/delta/project/buyer/editTenderNotice.html>

Technical specifications to be met

<https://www.delta-esourcing.com/delta/project/buyer/editTenderNotice.html>

Contracting authority

Watford Borough Council

- Public Procurement Organisation Number: PDGQ-4877-NMGQ

Town Hall

Watford

WD17 3EX

United Kingdom

Contact name: Anita Awuku

Telephone: 01923278345

Email: anita.awuku@watford.gov.uk

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government