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Contract

Unidata Support

Business Services Organisation I T S

F03: Contract award notice

Notice identifier: 2023/S 000-000027

Procurement identifier (OCID): ocds-h6vhtk-03888c

Published 3 January 2023, 10:20am

Section I: Contracting authority

I.1) Name and addresses

Business Services Organisation I T S

12-14 Great Victoria Street

BELFAST

BT2 7BA

Contact

Catherine Fegan

Email

cathy.fegan@hscni.net

Telephone

+44 2895362561

Country

United Kingdom

Region code

UKN06 - Belfast

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.hscbusiness.hscni.net

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Unidata Support

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Unidata Software is used by the SOSCARE community system. The SOSCARE system provides the ability to record clients and related referrals and assessments, and deploy and manage Social Work resources to provide appropriate services to clients. These clients come from areas including Childrens Services, Vulnerable Adults, Residential Care, Home Care, and Meals on Wheels, and the services provided include Fostering/Home Care (including payments), and Occupational Therapy (OT) and Hospital Social Work (SW) Referrals. The Childrens Services include areas such as Child Protection, Looked After Children [LAC], Childminders/Playgroups, Adoption and Foster Carers. Departmental Statutory Reporting for key areas is also provided. Business critical areas include Child Protection, Fostering Finance payments and Domiciliary Care (Home Care) Payments

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £140,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Unidata Software is used by the SOSCARE community system. The SOSCARE system provides the ability to record clients and related referrals and assessments, and deploy and manage Social Work resources to provide appropriate services to clients. These clients come from areas including Childrens Services, Vulnerable Adults, Residential Care, Home Care, and Meals on Wheels, and the services provided include Fostering/Home Care (including payments), and Occupational Therapy (OT) and Hospital Social Work (SW) Referrals. The Childrens Services include areas such as Child Protection, Looked After Children [LAC], Childminders/Playgroups, Adoption and Foster Carers. Departmental Statutory Reporting for key areas is also provided. Business critical areas include Child Protection, Fostering Finance payments and Domiciliary Care (Home Care) Payments

The system has been extended recently using web-enabled functionality, to allow the capture of UNOCINI (Understanding the Needs of Children in Northern Ireland) information. This mirrors the manual forms, and also provides for entering family-related data once, where it can be copied forward from one sibling to another, saving time in the process.

The system is used by 13,000 users with average concurrency of 250. The database is stored on the Consolidated Server, based on twin data centres at Royal Victoria Hospital (RVH) and Belfast City Hospital (BCH) with failover capability. The database is UNIDATA, and software used to access it is a combination of green screen application (SOSCARE) and web enabled application (UNOCINI).

Each Trust has its own database, but there is functionality to allow a) cross - Trust searching for Clients and their associated referrals and services and b) cross-Trust searching of a de facto Regional Child Protection Register.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2022/S 000-033553

Section V. Award of contract

Title

Unidata Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 January 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Rocket Software

PO BOX 828 3300AV Dordrecht

Country

Netherlands

NUTS code

- NL - Netherlands

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £140,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

Belfast

Country

United Kingdom