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Award

## Mental Health Prevention Services

Liverpool City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000021

Procurement identifier (OCID): ocds-h6vhtk-0554f4 ([view related notices](#))

Published 2 January 2026, 11:06am

## Scope

## Reference

DN780069

## Description

Liverpool City Council has commissioned a qualified and experienced organisation to deliver a range of Preventative Mental Health Services. This forms part of the Council's transformation in mental health support, focusing on strength-based reablement, improved efficiency and effectiveness, and better outcomes for service users, while helping to reduce demand on statutory services.

The service will support adults experiencing mild to moderate symptoms associated with poor mental health or common mental health problems (CMHP), with the aim of preventing, reducing, and delaying the need for access to acute or crisis mental health services.

Key features of the Lead Provider Mental Health Prevention Service include:

- Single Point of Referral / No Wrong Door approach

- Neighbourhood-based services
- Scaled-up interventions that work (e.g., Peer Mentoring) with flexibility over the contract term
- Expanded volunteering, education, and training opportunities, creating pathways out of services
- A menu of interventions offering autonomy, choice, and control to service users based on individual assessment
- Robust monitoring and outcome evaluation for continuous improvement

The lead provider will work collaboratively with delivery partners to provide a streamlined, responsive, and equitable mental health prevention service, maintaining a comprehensive timetable of interventions and a broad range of preventative services, strongly based on co-production with service users.

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## **Contract 1**

### **Supplier**

- PSS (UK)

### **Contract value**

- £4,227,715 excluding VAT
- £5,073,258 including VAT

Above the relevant threshold

**Award decision date**

16 December 2025

**Date assessment summaries were sent to tenderers**

2 January 2026

**Standstill period**

- End: 14 January 2026
- 8 working days

**Earliest date the contract will be signed**

31 January 2026

**Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

The contract term includes an option to extend for a further two years to 31 March 2031. These extensions can be taken in single or multiple increments, subject to satisfactory contract performance.

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

In addition to the core service requirements, the contract includes the possibility of commissioning additional preventative mental health services, subject to the availability of funding and identified need during the contract term. These additional services may include, but are not limited to:

- Expansion of existing interventions to meet increased demand
- Introduction of new evidence-based approaches aligned with service objectives
- Enhanced community engagement activities or targeted outreach for priority groups

These options would only be exercised where additional funding is secured and where such services are deemed necessary to improve outcomes and reduce demand on statutory mental health services. Any implementation will be agreed with the Authority and delivered in accordance with the contract terms.

## **CPV classifications**

- 85323000 - Community health services

## **Contract locations**

- UKD72 - Liverpool

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## **Information about tenders**

- 6 tenders received
  - 4 tenders assessed in the final stage:
    - 1 submitted by small and medium-sized enterprises (SME)
    - 2 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 3 suppliers unsuccessful (details included for contracts over £5 million)
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### **Unsuccessful suppliers**

- [CREATIVE SUPPORT LIMITED](#)
  - [MERSEY CARE LIMITED](#)
  - [OIZA HEALTHCARE LIMITED](#)
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## **Procedure**

### **Procedure type**

Open procedure

### **Special regime**

Light touch

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## **Suppliers**

## **CREATIVE SUPPORT LIMITED**

- Companies House: IP27440R
- Mutuels Public Register: 27440R

Wellington House, 131 Wellington Road South

Stockport

SK1 3TS

United Kingdom

Website: <https://www.creativesupport.co.uk>

Region: UKD35 - Greater Manchester South East

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

## **MERSEY CARE LIMITED**

- Companies House: 08053204
- Public Procurement Organisation Number: PQGY-3377-GZXP

V7 Kings Business Park

Prescot

L34 1PJ

United Kingdom

Website: <https://www.merseycare.nhs.uk/>

Region: UKD71 - East Merseyside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

## **OIZA HEALTHCARE LIMITED**

- Companies House: 10278464
- Public Procurement Organisation Number: PWXQ-1567-WNQQ

Chadburn House Weighbridge Road

Mansfield

NG18 1AH

United Kingdom

Website: <https://www.oizahealthcare.co.uk>

Region: UKF15 - North Nottinghamshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

## **PSS (UK)**

- Companies House: 00214077
- Public Procurement Organisation Number: PRDD-1972-VYWL

Eleanor Rathbone House Unit 16, Connect Business Village

Liverpool

L5 9PR

United Kingdom

Email: [development@pss.org.uk](mailto:development@pss.org.uk)

Website: <https://psspeople.com/>

Region: UKD72 - Liverpool

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

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## **Contracting authority**

### **Liverpool City Council**

- Public Procurement Organisation Number: PRVY-7813-WLPG

Cunard Building

Liverpool

L3 1DS

United Kingdom



Email: [commercialprocurement@liverpool.gov.uk](mailto:commercialprocurement@liverpool.gov.uk)

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government